Welcome

The purpose of this handbook is to orient the New Professional Student to the policies, procedures, and resources of the UIW Rosenberg School of Optometry to include but not limited to academic policies and professional conduct and standards. The handbook is edited regularly by the Office of Student Affairs as directed by the Dean & in consultation with the administration, faculty & students.

This edition of the UIWRSO Student Handbook is effective for the 2018-2019 academic year.

Disclaimer: The content and policies outlined in this handbook are for informational purposes and should not be construed as a contract between UIWRSO and the student. The Rosenberg School of Optometry reserves the right to update and amend the Student Handbook and notification of such changes will be distributed as they occur.

MISSION STATEMENT

The mission of the University of the Incarnate Word Rosenberg School of Optometry is to educate and prepare future leaders in optometry through excellence in education, patient care, and vision research. This is achieved in an environment committed to personal growth within a context of faith, human dignity and social justice.
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ACCREDITATION STATEMENT

The UIW Rosenberg School of Optometry has been granted the accreditation classification of “Accredited” effective March 20, 2013 by the Accreditation Council on Optometric Education (ACOE) of the American Optometric Association, 243 N. Lindbergh Blvd., St. Louis, MO. 63141. The classification of “Accredited” indicates that the program generally meets the ACOE standards for accreditation. The Council finds the UIWRSO to be in full compliance with all of the ACOE standards.

As stated on the ACOE website, both the U.S. Department of Education and the Council on Higher Education Accreditation recognize the ACOE as a reliable authority concerning the quality of education of the programs the Council accredits. ACOE accreditation means the programs that have attained accredited status:

- Meet the Council’s standards of educational effectiveness; and
- Show a demonstrated commitment to quality assessment and improvement

For more information on the ACOE and the accreditation process, please visit the ACOE website. The University of the Incarnate Word is accredited by the Southern Association of Colleges and Schools Commission on Colleges to award associate, baccalaureate, masters, doctorate, and professional degrees. Contact the Commission on Colleges at 1866 Southern Lane, Decatur, Georgia 30033-4097 or call 404-679-4500 for questions about the accreditation of University of the Incarnate Word.

FUNCTIONAL STANDARDS

ASCO FUNCTIONAL GUIDELINES FOR DIDACTIC AND CLINICAL OPTOMETRIC EDUCATION

To provide guidance to those considering optometry as a profession, the Association of Schools and Colleges of Optometry (ASCO) has established functional guidelines for optometric education. The ability to meet these guidelines, along with other criteria established by individual optometric institutions, is necessary for graduation from an optometric professional degree program.

One of the missions of each school and college of optometry is to produce graduates fully qualified to provide quality comprehensive eye care services to the public. To fulfill this mission, each institution must ensure that students demonstrate satisfactory knowledge and skill in the provision of optometric care. Admission committees, therefore, consider a candidate’s capacity to function effectively in the academic and clinical environments, as well as a candidate’s academic qualifications and personal attributes.

The functional guidelines in optometric education require that the candidate/student possess appropriate abilities in the following areas: 1) observation; 2) communication; 3) sensory and motor coordination; 4) intellectual –conceptual, integrative and quantitative abilities; and 5) behavioral and social attributes. Each of these areas is described in this document.
In any case where a student’s abilities in one of these areas are compromised, he or she must demonstrate alternative means and/or abilities to meet the functional requirements. It is expected that seeking and using such alternative means and/or abilities shall be the responsibility of the student. Upon receipt of the appropriate documentation, the school or college will be expected to provide reasonable assistance and accommodation to the student.

**OBSERVATION ABILITIES**
The student must be able to acquire a defined level of required knowledge as presented through lectures, laboratories, demonstrations, patient interaction and self-study. Acquiring this body of information necessitates the functional use of visual, auditory and somatic sensation enhanced by the functional use of other sensory modalities. Examples of these observational skills in which accurate information needs to be extracted in an efficient manner include:

**Visual Abilities:** (as they relate to such things as visual acuity, color vision and binocularity):
- Visualizing and reading information from papers, films, slides, video and computer displays
- Observing optical, anatomic, physiologic and pharmacologic demonstrations and experiments
- Discriminating microscopic images of tissue and microorganisms
- Observing a patient and noting nonverbal signs
- Discriminating numbers, images, and patterns associated with diagnostic tests and instruments
- Visualizing specific ocular tissues in order to discern three-dimensional relationships, depth and color changes

**Auditory Abilities:**
- Understanding verbal presentations in lecture, laboratory and patient settings
- Recognizing and interpreting various sounds associated with laboratory experiments as well as diagnostic and therapeutic procedures

**Tactile Abilities:**
- Palpating the eye and related areas to determine the integrity of the underlying structures
- Palpating and feeling certain cardiovascular pulse

**COMMUNICATION ABILITIES**
The student must be able to communicate effectively, efficiently and sensitively with patients and their families, peers, staff, instructors and other members of the health care team. The student must be able to demonstrate established communication skills using traditional and alternative means.
Examples of required communications skills include:

- Relating effectively and sensitively to patients, conveying compassion and empathy
- Perceiving verbal and non-verbal communication such as sadness, worry, agitation and lack of comprehension from patients
- Eliciting information from patients and observing changes in mood and activity
- Communicating quickly, effectively and efficiently in oral and written English with patients and other members of the health care team
- Reading and legibly recording observations, test results and management plans accurately
- Completing assignments, patient records and correspondence accurately and in a timely manner

SENSORY AND MOTOR COORDINATION ABILITIES

Students must possess the sensory and motor skills necessary to perform an eye examination, including emergency care. In general, this requires sufficient exteroception sense (touch, pain, temperature), proprioceptive sense (position, pressure, movement, stereognosis and vibratory) and fine motor function (significant coordination and manual dexterity using arms, wrists, hands and fingers).

Examples of skills required include but are not limited to:

- Instillation of ocular pharmaceutical agents
- Insertion, removal and manipulation of contact lenses
- Assessment of blood pressure and pulse
- Removal of foreign objects from the cornea
- Simultaneous manipulation of lenses, instruments and therapeutic agents and devices
- Reasonable facility of movement
- Injections into the eye, lids or limbs

INTELLECTUAL-CONCEPTUAL, INTEGRATIVE AND QUANTITATIVE ABILITIES

Problem solving, a most critical skill, is essential for optometric students and must be performed quickly, especially in emergency situations. In order to be an effective problem solver, the student must be able to accurately and efficiently utilize such abilities as measurement, calculation, reasoning, analysis, judgment, investigation, memory, numerical recognition and synthesis.

Examples of these abilities include being able to:

- Determine appropriate questions to be asked and clinical tests to be performed
- Identify and analyze significant findings from history, examination, and other test data
- Demonstrate good judgment and provide a reasonable assessment, diagnosis and management of patients
- Retain, recall and obtain information in an efficient manner
- Identify and communicate the limits of one’s knowledge and skill
BEHAVIORAL AND SOCIAL ATTRIBUTES
The student must possess the necessary behavioral and social attributes for the study and practice of optometry.

Examples of such attributes include:
- Satisfactory emotional health required for full utilization of one's intellectual ability
- High ethical standards and integrity
- An empathy with patients and concern for their welfare
- Commitment to the optometric profession and its standards
- Effective interpersonal relationships with patients, peers and instructors
- Professional demeanor
- Effective functioning under varying degrees of stress and workload
- Adaptability to changing environments and uncertainties
- Positive acceptance of suggestions and constructive criticism

Candidates with questions or concerns about how their own conditions or disabilities might affect their ability to meet these functional guidelines are encouraged to meet with an optometry school counselor prior to submitting an application.

Approved by the ASCO Board of Directors on March 20, 1998 Revised: March 31, 2009
# UIWRSO 2018-2019 ACADEMIC CALENDAR

## Fall 2018

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
</tr>
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<tbody>
<tr>
<td>August 21-23</td>
<td>First Year Orientation</td>
</tr>
<tr>
<td>August 24</td>
<td>First Year Workshop (OPT 119)</td>
</tr>
<tr>
<td>August 27</td>
<td>Academic Instruction/Internal Clinics/Externships Begin</td>
</tr>
<tr>
<td><strong>September 3</strong></td>
<td><strong>Labor Day (UIWRSO Closed)</strong></td>
</tr>
<tr>
<td>September 4</td>
<td>Last day for Registration by RSO Student Affairs</td>
</tr>
<tr>
<td>September 4</td>
<td>Last day for Withdrawal with 100% refund</td>
</tr>
<tr>
<td>September 4</td>
<td>Last day to submit UIW Health Insurance Waiver</td>
</tr>
<tr>
<td>Sept 26-28, Oct 1-2</td>
<td><strong>Mid-Term Exam Week 1 (1st year students only)</strong></td>
</tr>
<tr>
<td>October 1</td>
<td>Last Day to APPLY for MAY 2019 Graduation</td>
</tr>
<tr>
<td>October 18-19</td>
<td>Fall Break for Vision Science Undergraduates (UIWRSO Open)</td>
</tr>
<tr>
<td><strong>October 24-26, 29, 30</strong></td>
<td><strong>Mid-Term Exam Week 2 (1st year students only)</strong></td>
</tr>
<tr>
<td>November 8-9</td>
<td>Fall Break Optometry Professional Program (No Instruction/No Internal clinic Rotations - UIWRSO OPEN) AAO Meeting</td>
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<tr>
<td>November 21-25</td>
<td>Thanksgiving Break (No Instruction/No Internal Clinic Rotations)</td>
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<tr>
<td><strong>November 22-23</strong></td>
<td><strong>Thanksgiving Holiday (UIWRSO CLOSED)</strong></td>
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<tr>
<td>November 29</td>
<td>Last day to Withdraw with a ‘W’</td>
</tr>
<tr>
<td>November 30</td>
<td>Residency Day</td>
</tr>
<tr>
<td>TBA</td>
<td>Spring 2019 block registration begins by Student Affairs</td>
</tr>
<tr>
<td>December 4 or 6</td>
<td>NBEO Part II (PAM)</td>
</tr>
<tr>
<td>December 10-14</td>
<td>Final Exams 1&lt;sup&gt;st&lt;/sup&gt;, 2&lt;sup&gt;nd&lt;/sup&gt;, 3&lt;sup&gt;rd&lt;/sup&gt; year students</td>
</tr>
<tr>
<td>December 15-22</td>
<td>Clinical (Residents)</td>
</tr>
<tr>
<td>December 15- January 7</td>
<td>Academic Semester Break (No Instruction 1&lt;sup&gt;st&lt;/sup&gt; and 2&lt;sup&gt;nd&lt;/sup&gt; years)</td>
</tr>
<tr>
<td>December 17- January 1</td>
<td>Academic Semester Break (No Instruction 3&lt;sup&gt;rd&lt;/sup&gt; years)</td>
</tr>
<tr>
<td>December 21</td>
<td>End of Fall Internal Clinic Rotations &amp; Externships (4&lt;sup&gt;th&lt;/sup&gt; years)</td>
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<tr>
<td>December 21</td>
<td>Fall grades available on BannerWeb for students after 2 p.m.</td>
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<tr>
<td>December 22- January 2</td>
<td>Clinic Closed (No Internal Clinic Rotations)</td>
</tr>
<tr>
<td><strong>December 24- January 1</strong></td>
<td><strong>Holiday Break (UIWRSO CLOSED)</strong></td>
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## Spring 2019

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
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<tr>
<td>January 3</td>
<td>Internal Clinic Rotations &amp; Externships Begin (4&lt;sup&gt;th&lt;/sup&gt; years)</td>
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<tr>
<td>January 3-4</td>
<td>Optometry Knowledge Review (Mandatory for 3&lt;sup&gt;rd&lt;/sup&gt; years)</td>
</tr>
<tr>
<td>January 7</td>
<td>Academic Instruction/Internal Clinic Rotations Begin (1&lt;sup&gt;st&lt;/sup&gt;, 2&lt;sup&gt;nd&lt;/sup&gt; and 3&lt;sup&gt;rd&lt;/sup&gt; years)</td>
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<tr>
<td><strong>January 21</strong></td>
<td><strong>Martin Luther King Jr. Day (UIWRSO CLOSED)</strong></td>
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<tr>
<td>January 22</td>
<td>Last day for Registration by RSO Student Affairs</td>
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<tr>
<td>January 22</td>
<td>Last day for Withdrawal with 100% refund</td>
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<tr>
<td>February 6-8, 11, 12</td>
<td><strong>Mid-Term Exam Week 1 (1st year students only)</strong></td>
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<tr>
<td>February 15</td>
<td>No Academic Instruction for TOA Convention (UIWRSO OPEN)</td>
</tr>
<tr>
<td>March 6</td>
<td>Ash Wednesday (Classes/Labs/Clincs meet on regular schedule)</td>
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# UIWRSO 2018-2019 ACADEMIC CALENDAR

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<td>March 7-8, 18</td>
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<tr>
<td>March 18-22</td>
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<tr>
<td>March 19/20/21/22</td>
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<tr>
<td>March 25</td>
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<tr>
<td>March 27-29, April 1,2</td>
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<tr>
<td>April 19</td>
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<tr>
<td>April 22</td>
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<tr>
<td>April 12</td>
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<tr>
<td>April 25(AM) &amp; 26(AM)</td>
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<tr>
<td>April TBD</td>
</tr>
<tr>
<td>April 25</td>
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<tr>
<td>April 26</td>
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<tr>
<td>May 3</td>
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<tr>
<td>May 6-10</td>
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<tr>
<td>May 10</td>
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<tr>
<td>May TBD</td>
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<td>May 17</td>
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<table>
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<tr>
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<td>May 13</td>
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<td>May 16</td>
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<td>May 27</td>
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<tr>
<td>June 20- June 24</td>
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<td>July 4</td>
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<td>July 26</td>
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<td>August 12-16</td>
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<tr>
<td>August 17</td>
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<tr>
<td>August 19-23</td>
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The UIWRSO Student Handbook supersedes all previously-written University policy and procedure regarding student affairs and shall be the sole reference for the professional Optometry student.
ACADEMIC STANDARDS

GRADING

<table>
<thead>
<tr>
<th>High Academic Achievement</th>
<th>A- (3.70)</th>
<th>A (4.00)</th>
</tr>
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<tbody>
<tr>
<td>Above Average Academic Achievement</td>
<td>B- (2.70)</td>
<td>B (3.00)</td>
</tr>
<tr>
<td>Average Academic Achievement</td>
<td>C- (1.70)</td>
<td>C (2.00)</td>
</tr>
<tr>
<td>Passing work, but below standard</td>
<td>D (1.00)</td>
<td>D+ (1.30)</td>
</tr>
<tr>
<td>Failure</td>
<td>F (0.00)</td>
<td></td>
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</tbody>
</table>

W = Withdrawn. This status is given automatically when the student, with the approval of the Associate Dean for Academic Affairs (ADAA) or other designee of the Dean, officially withdraws from courses before the “Final Date for Withdrawing with a W” (see academic calendar). After this deadline, the student wishing to withdraw, with the approval of the ADAA, may only receive a “W” if the student is passing at the time of the withdrawal.

IP = Incomplete. This status is applied only when the work of the course is substantially completed. A grade of “IP” may also be assigned secondary to personal illness, hospitalization, or leave of absence approved by the ADAA or designee of the Dean. When an incomplete is assigned, the UIWRSO Student Affairs office will maintain information regarding the reason for the incomplete, as well as stipulations for course completion. Students need to resolve an incomplete grade status within the timeframe stipulated by the lead instructor and/or within one year, whichever comes first. Failure to resolve a grade of “IP” within the identified timeframe will result in an automatic conversion to a grade of ‘F’.

DETERMINATION OF GRADE POINT AVERAGE
The grade point average (GPA) is determined by dividing the total number of grade points earned by the total semester hours attempted. Grade points are determined by multiplying the numerical value for the corresponding letter grade earned by the semester hours of credit for the course and adding these individual course values for a summative total.

ACADEMIC STANDING
The professional doctor of optometry program is a four-year program. The UIWRSO curriculum consists of 206.5 professional credit hours. The primary responsibility to sustain academic achievement and maintain good academic standing lies with the student. However, the Rosenberg School of Optometry will facilitate academic support measures, including tutoring and remediation.

Good Standing: To remain in good academic standing, the minimum standard is a semester and cumulative GPA of 2.00. A student who maintains this standard and is not on probation or subject to professional or clinical misconduct, is considered to be in good standing.
**Academic Probation:** The Associate Dean for Academic Affairs (ADAA) or other designee of the Dean, in conjunction with the Academic Standards Committee (ASC), described below, may determine that a student’s level of cumulative performance is found to be substantially deficient, such that academic probation is necessary.

However, students will be automatically placed on academic probation when any of the following occur:

- The semester or cumulative GPA is below 2.00
- The student receives an F in any course
- The student receives three or more grades of D or D+ in a semester
- The student receives a second D or D+ in a 3rd or 4th year clinical course

Reasonable efforts will be made to contact the student regarding academic probation. However, published academic standards allow the student to easily determine their academic status, regardless of official notice received. Any student that has questions regarding their academic status may directly address these concerns with the office of Student Affairs or ADAA.

Any student placed on academic probation must meet with the ASC. The ASC will meet to determine what course of action will be taken, including dismissal, or remediation work if applicable. Specific academic performance standards may be set for students on probation, in addition to required policy. After a course of action is determined, any remediation schedule will be set and maintained by the Director of Academic Success, in communication with the Associate Dean for Academic Affairs, in communication with the Associate Dean for Academic Affairs (or other individuals as designated by the Dean). A student being placed on academic probation may not hold office in any student organization, moreover should request permission to seek new membership in any student organization.

Students placed on academic probation are required to achieve a semester and cumulative grade point average of 2.00 or higher in the subsequent semester, to avoid academic dismissal. The only exception to this policy is in the case of a first year student being placed on academic probation after the Fall semester, earning a Spring semester GPA of 2.00 or greater, without failing a course, whose cumulative GPA is less than 2.00. In this special case, the student will again appear before the Academic Standards Committee (ASC) for evaluation of further academic status.

**Clinic Probation:** A third or fourth year student who receives a grade of D or D+ in any of the clinical courses will be placed on Clinic probation. Clinic probation involves a meeting with the Assistant Dean for Clinical Affairs, Associate Dean for Academic Affairs or his/her designee, appropriate Clinical Instructors, and the Director of Academic Success, to set requirements for a planned course of remediation. Receiving a second grade of D or D+ in a clinical course will automatically place the student on academic probation. More information regarding clinic grading procedures and policy can be found in the UIWRSO Clinic Manual.
Removal from academic probation: After being placed on academic probation, the student’s performance will be reviewed by Student Affairs to determine if all probationary requirements have been met. If the student achieves a 2.00 or higher the succeeding semester, and meets all probationary requirements set forth, he/she will be removed from academic probation. Furthermore, the student must maintain subsequent semester and cumulative GPA totals at 2.00 or higher to remain off academic probation.

ACADEMIC DISMISSAL
If a student’s academic or clinical deficiencies are judged to be irremediable upon recommendation of the ASC, or the student has engaged in illegal or unethical acts, the student may be subject to dismissal. Also, multiple non-sequential terms of academic probation may lead to dismissal. However, students will be automatically dismissed when any of the following occur:

- The student earns less than a 1.00 GPA for any semester, regardless of cumulative GPA excepting students in the 4th Professional Year.
- After being placed on academic probation, the student achieves less than a 2.00 semester GPA for the succeeding semester
- After being placed on academic probation, the student achieves less than a 2.00 cumulative GPA for the succeeding semester, excepting the first-year student scenario described above.
- After being placed on academic probation, the student receives a grade of F in any course
- more than one course is failed in the same term
- a second failure occurs in the same course

The student who is ineligible to continue will receive a note of dismissal from the Associate Dean for Academic Affairs (ADAA) or other designee of the Dean. Any student who is subject to dismissal may choose to meet with the Academic Standards Committee (ASC) to appeal. This process is initiated by contacting the originator of the dismissal letter as soon as possible and/or within the timeframe identified in the letter.

Any student who is subject to dismissal must complete exit forms through the office of Student Affairs to avoid subsequent academic penalties. Failure to do so will result in suspension of college services, such as transcript generation and release or letters of academic standing. Academic dismissal precipitates the following consequences: the Registrar’s office cancels future registration and authorizes any appropriate refunds, the Office of Financial Assistance suspends financial aid, the Office of International Services performs duties required by U.S. federal regulations pertaining to international students.

WITHDRAWAL
A student considering withdrawal should consult with the ADAA and/or Assistant Dean for Student Affairs (ADSA) for guidance. Withdrawal must be stated in writing and exit forms completed through the Office of Student Affairs to avoid suspension of student services and ineligibility for future readmission.

The UIWRSO Student Handbook supersedes all previously-written University policy and procedure regarding student affairs and shall be the sole reference for the professional Optometry student.
A student may withdraw from the Rosenberg School of Optometry at any time. However, to avoid negative academic consequences, the student should officially withdraw from courses before the “Final Date for Withdrawing with a W” (see academic calendar). After this deadline, the student wishing to withdraw, with the approval of the ADAA, may only receive a “W” if the student is passing at the time of the withdrawal.

Additionally, withdrawing from or dropping a single course is permissible under special circumstances. Due to the block curriculum and cumulative effect of each course, a drop of a single course can greatly impact the ability for a student to move forward in the program. Therefore, if a student would like to drop a course, the student must first meet with the ADAA or ADSA for approval. If the drop is approved, the student must also meet with the ASC at the end of the affected term. The ASC will consider how the dropped course affects the student’s academic and clinical progression. The ASC can determine that a student’s cumulative performance is found to be deficient, such that Academic Probation is necessary.

**REINSTATEMENT**

A student dismissed for academic reasons, may appeal to the ASC for reinstatement. It is the student’s responsibility to demonstrate an improvement plan and anticipated reasons for success if reinstated. The appeal process is initiated by contacting the originator of the dismissal letter as soon as possible or within the timeframe identified in the letter. This will result in the convening of the ASC. The ASC will consider any mitigating circumstances which contributed to the academic dismissal as well as the student’s overall prior academic performance and likelihood of future success as a practitioner, to determine what is in the best interest of the student. Among other options, the ASC may require the student to repeat 1) a portion of the academic year in which the failure(s) were received 2) the entire academic year in which the failure(s) were received or 3) one or more academic years, to achieve necessary competency. The requirements for reinstatement may also stipulate that the reinstated student meet higher academic standards than students completing the coursework for the first time. The ASC final ruling cannot be appealed further, excepting specific circumstances and conditions (i.e. alleged errors in process, presumed partiality, discovery of new information).

The reinstated student shall remain on academic probation for the semester of reinstatement and must meet all policy and special requirements outlined for re-enrollment, including maintenance of a minimum GPA of 2.00 in the first semester of reinstatement. Any course retaken, for which a grade is received, will be posted on the transcript in addition to the original course grade. The last (most recent) grade earned will be used in the calculation of the cumulative GPA. It is the policy of UIWRSO that the professional curriculum will not be modified to accommodate a remedial plan. Reinstated students are subject to all fees and are charged the normal tuition rate for repeating previously completed courses.
AUDITING
Permission for course auditing may be granted by the Associate Dean for Academic Affairs (ADAA) and the course instructor for a period not to exceed one semester. Auditors pay no tuition or fees. With audited classes, no credit is granted and no grade is assigned by UIWRSO.

GRADUATION ACADEMIC STANDARDS & DISTINCTIONS

Dean’s List
The Dean’s list recognizes students whose term grade point average is 3.50 or higher. Recipients of this distinction will be recognized by the office of the ADAA, following the semester in which they qualified.

Graduation
To graduate from the UIWRSO, with a Doctorate of Optometry, a student must:
- Submit an Application for Graduation by October 1 of the fourth year in Bannerweb
- Doctor of Optometry candidates DO NOT need to meet with an advisor to submit the graduation application. Deficiencies in the graduation audit will be addressed with students on an individual basis as needed
- Maintain a cumulative grade point average (GPA) of 2.00 or higher, without unresolved failing grades or probationary status*
- Fulfill all didactic and clinical requirements
- Settle all financial obligations to UIWRSO and the University
- Receive recommendation for graduation from the Associate Dean for Academic Affairs (ADAA) and Assistant Dean for Student Affairs (ADSA), upon approval of the Dean, for satisfactory completion of above requirements and demonstration of the readiness required to morally and professionally practice optometry.

* The Status of any student receiving a failing grade, placement on academic, clinical, or professional conduct probation, during the last semester of enrollment, will be reviewed by the Academic Review Committee to determine course of action and effect on graduation.

A graduation checklist to reference through the fourth year of the program can be found online at http://www.uiw.edu/optometry/documents/gradchecklist.pdf

Information related to several planned events that comprise the student graduation and commencement experience can be found online at: http://www.uiw.edu/optometry/student-services/enrollmentinformation/
Graduation Honors Policy
Honors cords may be worn as part of a student’s academic regalia during official graduation ceremonies such as the RSO Hooding Ceremony and the University Commencement Ceremony. Honors cords may be displayed around the neck, on the outside of the graduation gown. The following international honor societies are approved to provide cords to their members including BSK & Gold Key. A candidate may wear cords symbolizing institutional academic honors as well. Academic honors, such as cum laude (3.50 GPA), magna cum laude (3.70 GPA), or summa cum laude (3.9 GPA), will be bestowed upon UIWRSO graduates who meet the established academic qualifications. Please note, in order to keep the integrity of the professional optometry degree academic regalia, a student may only wear a maximum of three honors cords during official graduation events. Additionally, the graduating class Valedictorian and Salutatorian will hold, respectively, the highest and second-highest overall cumulative GPA in the class. In the case of a valedictorian tie, a co-valedictorian award will be granted to the tying individuals, and a salutatorian designation will not be assigned for that graduating class. In the case of a salutatorian tie, a co-salutatorian award will be granted, in addition to the normally assigned valedictorian award.

ACADEMIC POLICIES

CLASSROOM PROTOCOL
Photographs/Video: No one may take photographs or video recordings in classrooms or laboratories without prior permission of the instructor and student(s) within those facilities. Consent forms may be obtained from the Office of Student Affairs.

Audio Recordings: Audio recordings are not permitted unless authorized by the instructor for the lecture/lab in question. If an instructor permits students to record his/her lectures, a disclaimer form should be completed by the student acknowledging that the recorded lecture is the intellectual property of the University and should only be utilized as an individual academic support resource. Unauthorized use of the recorded material to include reproduction and distribution without further permission of the instructor is prohibited. Students should discuss classroom protocol with the lead instructors of the course(s) in question. The disclaimer form can be found in the office of Student Affairs.

Electronic Devices: All non-course related electronic devices (e.g., cell phones, pagers, etc.) should be silenced prior to the beginning of class or laboratory, so as not to disturb the learning environment. No texting is allowed in the classroom or laboratories.

Students who fail to observe these stated classroom policies could be subject to disciplinary action.
EQUIPMENT PURCHASE POLICY
Regarding the student purchase of equipment, it is the policy of UIWRSO that all matriculating students will purchase the pre-selected Optometry Equipment Kit made available to them each year. This exact kit is the set of required equipment that all UIWRSO students must have to proceed with the program. In rare cases, the student may provide proof of purchase for pieces of equipment already owned, that match the UIWRSO required Equipment Kit, to be considered for an equipment purchase exemption. To initiate this process, the student may contact the Office of Student Affairs.

ATTENDANCE
Regular classroom, laboratory and clinical assignment attendance is a top priority of UIWRSO. Individual faculty members will determine the attendance policy in their individual courses.

Each faculty member will describe the attendance policy in the course syllabus. Where no attendance is required in a course, the faculty member will have a statement indicating what alternative measures will be used to ensure that we do not have an instance where an individual intern can get through a significant portion of the class without learning or interfacing with the required course material. This may be by unannounced quizzes, spot checks on attendance, partial mandatory attendance such as for guest lectures, or any means in which the lead instructor can determine that the intern is making satisfactory progress throughout the course.

The Dean’s Office may institute an Attendance Policy or alternate means of quality assurance in any class where the average Rosenberg School of Optometry score falls below the national average for that topic area tested on National Board Examination in Optometry (NBEO). **This attendance policy is only for classroom lecture activities. Mandatory attendance is in effect for all laboratories and clinic assignments.** To provide appropriate and balanced learning experiences, mandatory attendance cannot be waived for these academic functions. Information regarding clinic attendance policies & procedures can be found within the Clinic Manual.

LEAVE OF ABSENCE (LOA)
The rigorous demands of the professional program inherently limit the amount of instruction time and clinical assignments that a student may miss without substantial academic loss. The LOA policy is in place to ensure the best practice for academic success as well as for the safety of our individual students. Any requested leave of one week or longer (academic, medical, other), will be considered a leave of absence (LOA), and must be reviewed by the Associate Dean for Academic Affairs (ADAA) and the Assistant Dean for Student Affairs (ADSA). A request for a LOA must be submitted in writing to the ADAA and the ADSA, including the reason for the leave as well as the dates involved. The ADAA will set forth the conditions of the leave.

The Administration must be contacted whenever an unplanned emergency necessitates a LOA. As soon as the student is physically able to do so, they must transmit to the ADAA & ADSA in writing the LOA request. If the leave is for medical reasons, a letter from the treating physician supporting the
leave will assist the Administration in their decision. Patient-physician confidentiality dictates that no specific medical information be released without the student’s consent. Students who are found to have missed a week or longer without following the instructions may be referred to the Professional Conduct Committee.

Students who have been granted an extended LOA may not receive financial aid during the official leave of absence, depending on the length of the LOA. Any student approved for a leave of absence will receive either grades of “IP” or “W” for that term of absence, depending on the length and circumstances of the leave of absence.

In most cases, extended leave will require that the student stay out the remainder of the academic year. Students intending to return to UIWRSO will notify the ADSA’s office at least one (1) month prior to the start of the semester that they wish to be enrolled. A student failing to provide notification will be considered to be withdrawn.

**ACADEMIC RESOURCES**

**ACADEMIC SUPPORT**
UIWRSO is committed to the success of each student enrolled in the program. It is understood that there may be times when students fail to perform academically to the standards desired by the faculty, administration and national boards. Each situation is unique and will be evaluated on a case-by-case basis. However, it is a value of this institution to set policies and procedures which prevent academic and clinical difficulties and, when necessary, remediate these issues to restore struggling students back to their academic potential. Students may seek academic support, including assistance with time management, study skills and test taking strategies through the Office of Academic Affairs. Other resources include assistance in learning to communicate with professors and referrals for group or individual tutoring. Students can contact the Director of Academic Success at dkincaid@uiwtx.edu.

**BRACKENRIDGE LIBRARY**
The Brackenridge library at the UIWRSO maintains a collection of materials in various formats to support the Optometry curriculum and ongoing research by students and faculty. Academic support is also extended to the Vision Science program at UIW and serves as the vision science resource collection for Optometric practitioners and residents in San Antonio and the surrounding areas. It maintains regular library hours during the long semesters and extended hours during finals and preparation for the Board exams. The library schedule of hours is posted on CardinalSync.
The Brackenridge library extends its librarian-mediated research services to all of its students, faculty and staff. A library orientation session is offered to all 1st year students. Additional information literacy sessions on evidence-based data identification and retrieval in Health Sciences are offered upon request throughout the semester on an individual or group session basis.

Library users who would like to know more about the library services are encouraged to contact one of the UIWRSO library staff members by clicking here.

**TECHNOLOGY & INTERNET SERVICES**

To support academic instruction, all optometry students are required to have an individual laptop or tablet computer as all exams and quizzes are administered via electronic software and all students are required to participate in the e-books platform. Students can fulfill this expectation by using a personal device which can run current testing software or they may take advantage of UIWRSO's technology package. As part of the technology package, all members of each entering class will be offered a laptop/tablet preloaded with the e-book platform and testing software required.

Students will incur the cost of this technology package through a direct technology fee which includes the cost of the tablet/laptop, accessories and warranty as well as access to the e-book platform. These fees will be applied to the student account through the Business Office upon registration for fall and spring terms of the first professional year. If a student withdraws for any reason before the withdraw with 100% refund deadline date of the Spring term, the student will have two options. A student can turn the device back into the Office of Student Affairs and waive the spring technology fee OR a student can pay the second installment of the technology fee and keep the personal device.

In order for students to continue to access the e-textbook titles through the duration of the professional program, a maintenance technology fee will be applied during the fall and spring terms of the second - fourth year. Questions regarding accessing the technology package can be directed to the Office of Student Affairs.

In addition to the technology package, all students, staff and faculty of UIWRSO have email capability through the University secure proxy server.

For questions or concerns regarding UIWRSO Information Technology & support services, please consult UIWRSO’s help desk professionals at:

- 210-930-8168
- 24-hour phone support, 210-829-2721 / 1-866-614-5043
- email uiwsohelpdesk@uiwtx.edu
STUDENT CONDUCT POLICIES

The purpose of the UIWRSO Dress Code and Professional Conduct Policy is to promote the development of professional maturity and to maintain the atmosphere of professionalism required of a healthcare facility and a clinical teaching institution. The Dress Code and Professional Conduct Policies are to be upheld and maintained whenever on School premises, during official School activities, conferences, meetings, and whenever an individual is representing UIWRSO or UIW. Students are required to conduct themselves in accordance with the Professional Conduct Policy at all times.

Dress Code Policy
Students, faculty members, staff and administration are responsible for monitoring, maintaining, and enforcing the Dress Code Policy. The Dress Code is intended to make the student aware that there is a standard of professional dress that should be adhered to in order to have a more effective transition into the professional world. Violations of dress code will initially be managed by the instructor in charge, and subsequent violations of policy will be directed to the Assistant Dean for Student Affairs (ADSA) and/or Associate Dean for Academic Affairs (non-clinical violations) or Assistant Dean for Clinical Affairs (clinical violations). Students who attend class or laboratory out of dress code will be counted as absent. At the discretion of the faculty member, any subsequent missed in-class assignments, quizzes or exams may not be able to be completed.

The relaxed dress code will apply to the non-clinical environment weekdays after 4:30pm, all day Fridays, weekends, 1st Years during exam weeks, finals week and school holidays. Please be aware that students who are not in after-hours dress code compliance, as interpreted by the administration & faculty, will be asked to go home and change. This may impact a student’s ability to participate in school events and/or complete in-class assignments, quizzes midterm and/or final exams. Students with repeat infractions of the dress code policy will meet before the Professional Conduct Committee. Guides for clinical attire are outlined in the UIWRSO clinical manual.
**DRESS CODE STANDARDS**

### Standard Dress Code for the Non-Clinical Environment
*(to include lecture, laboratory, etc.)*

The following dress code applies to all students attending classes at RSO:

- All students are expected to maintain an orderly appearance and good hygiene at all times; common sense and professionalism is expected.
- Hair clean, and well-groomed. Dyed hair must be a natural hair color.
- Nails must be clipped and well maintained.
- Beards and moustaches: permitted if neat and maintained with distinct and defined edges.
- Shirts/Blouses: Informal business apparel may be worn if in good taste. Clean, well-maintained T-shirts are permitted. Sleeveless tops with straps of 2 inches in width or more are acceptable. **NOT ACCEPTABLE:** plunging/revealing necklines, spaghetti/thin strapped sleeveless tops and shirts with inappropriate logos/slogans. Visible undergarments. Any tops revealing any part of the back.
- Skirts/Dresses: appropriate length (1 inch above the knee when standing and no shorter than mid-thigh while sitting). **NOT ACCEPTABLE:** excessively tight skirts/dresses. No skin should be visible above the mid-thigh (including slits and lace).
- Trousers including: jeans/denim, khakis, and business pants. **NOT ACCEPTABLE:** holes, rips, distress, revealing of skin, acid wash, and cannot be excessively baggy. No shorts, sweatpants, or athletic pants.
- Leggings that are a solid color and opaque may be worn only when a top extends to mid-thigh when standing.
- Scrubs are not permitted unless required by clinical assignment.
- Shoes or dress sandals: neat and clean in appearance. Sneakers are permitted. **NOT ACCEPTABLE:** Thong sandals or flip-flops.
- Visible body art must be covered when classes are in session (including Friday).
- Piercings: Facial piercings are limited to a single nose stud and earrings should be modest and appropriate for a healthcare provider.
- All hats are not permitted.
- White coats should be clean, ironed and maintained at all times. A white coat will be worn in the laboratory.
- When students are shadowing in 1st or 2nd Year courses, attending 2nd Year pre-clinical laboratory sessions and/or participating in clinical assignments, the clinical manual dress code applies. (See Clinic Manual pg. 15)

### After-Hours Dress Code Standards
*(not to include clinical facilities)*

The following dress code will apply to non-clinical areas weekdays after 4:30PM, all day Fridays, weekends, 1st Years during exam weeks, finals week, and school holidays. After-Hours Dress Code Standards apply to all students attending classes at RSO:

- Shirts: Informal apparel may be worn if in good taste. T-shirts/ graphic tees are permitted. **NOT ACCEPTABLE:** Revealing necklines or midriff, spaghetti straps, offensive or inappropriate language or images, visible undergarments, backless tops.
- Skirts/Dresses: appropriate length (1 inch above the knee while standing and no shorter than mid-thigh while sitting).
- Athletic shorts are permitted if not too revealing. Any shorts that are not athletic attire must extend to mid-thigh.
- Pants: Jeans/denim, leggings, sweatpants or athletic wear permitted if in good condition with no frays, tears or cuts.
- Shoes: Clean shoes, sneakers, sandals, flip flops permitted.
- Visible body art is allowed outside of class time.
- Hats are permitted except during class, lab or exams.
- Piercings: Facial piercings are limited to a single nose stud and earrings that are modest and appropriate for a healthcare provider.

*All clothing must be cleaned and in good condition with no frays, tears or cuts. No article of clothing may contain offensive or inappropriate language or images.*
Professional Conduct Policy
The UIWRSO Professional Conduct Policy is designed to establish the development of ethical, professional, and behavioral conduct, in preparation for entering a licensed healthcare profession. Moreover, the Professional Conduct Policy addresses areas dealing with academic and clinical dishonesty, as well as incorporating tenets of the missions of UIW and UIWRSO. UIWRSO is committed to creating an environment of integrity, high expectations and personal accountability. Members of the optometric profession are dedicated to maintaining professional standards, and the initiation to this process begins within the boundaries of optometric education. The Optometric Oath is a touchstone for the process of professional behavior maturation and health care conduct.

The Optometric Oath
With full deliberation I freely and solemnly pledge that:

I affirm that the health of my patient will be my first consideration.

I will practice the art and science of optometry faithfully and conscientiously, and to the fullest scope of my competence.

I will uphold and honorably promote by example and action the highest standards, ethics and ideals of my chosen profession and the honor of the degree, Doctor of Optometry, which has been granted me.

I will provide professional care for those who seek my services, with concern, with compassion and with due regard for their human rights and dignity.

I will place the treatment of those who seek my care above personal gain and strive to see that none shall lack for proper care.

I will hold as privileged and inviolable all information entrusted to me in confidence by my patients.

I will advise my patients fully and honestly of all which may serve to restore, maintain or enhance their vision and general health.

I will strive continuously to broaden my knowledge and skills so that my patients may benefit from all new and efficacious means to enhance the care of human vision.

I will share information cordially and unselfishly with my fellow optometrists and other professionals for the benefit of patients and the advancement of human knowledge and welfare.

I will do my utmost to serve my community, my country and humankind as a citizen as well as an optometrist.

I hereby commit myself to be steadfast in the performance of this my solemn oath and obligation.
Professional Conduct Policy (cont.)

Classroom, laboratory, clinical and non-academic behaviors will be observed in the following areas: civility, respect, professional etiquette and ethics. Additionally, other institutional rules and guidelines apply, as do all city, state and Federal laws. It is each student’s responsibility to be aware and become informed of these policies. Members of the Rosenberg School of Optometry community are responsible for monitoring, maintaining, and enforcing the Professional Conduct Policy. Failure to report a violation of professional conduct is also a violation of policy. Violations of the Conduct Code are reported to the ADAA, Assistant Dean for Student Affairs (ADSA) or other designee of the Dean, and subsequently processed by the appropriate UIWRSO Professional Conduct Committee per UIWRSO policy. Sanctions may range from disciplinary warning/reprimand to suspension or dismissal from the professional optometry program.

Unprofessional conduct is defined as any direct violation of the conduct policies outlined herein, as well as activities that may cast the individual, patient, School, University or profession of optometry in an unfavorable light. Although it is not possible to fully outline all potential modes of misconduct and inappropriate behavior, a collection of unprofessional conduct includes: illegal or unethical activity, violation of the AOA Code of Ethics, academic dishonesty, referring to a professional without use of the appropriate title, patient care negligence, disregarding the Clinic guidelines and Patient Bill of Rights, poor classroom or clinical etiquette, and uncivil or disrespectful behavior or language toward patients, faculty, staff or fellow students. Specific standards expected for patient care will be outlined in the UIWRSO Clinic Manual.

The Rosenberg School of Optometry is also part of a larger academic community which thrives on a commitment to academic honesty, trust, truth, and excellence. This academic community is dedicated to the pursuit of intellectual growth and moral development. Students enrolling in UIWRSO assume the responsibilities therein of maintaining adherence to the Professional Conduct Policy and inherent academic integrity standards, which are fundamental to the educational process.

A student being placed on academic, clinic or professional conduct probation may not hold office in any student organization.

Procedures

Professional conduct violations are reported in writing to the Associate Dean for Academic Affairs (ADAA) and Assistant Dean for Student Affairs (ADSA) or other designee of the Dean. After review of the violation, the identified administrators will determine the next step which may include referral to the RSO Professional Conduct Committee. The committee is comprised of a minimum of six RSO full-time faculty members. A faculty member sits as the chair of the committee. The ADAA and ADSA are ex-officio members.
Professional Conduct Policy: Procedures (cont.)

The committee is responsible for investigating the allegation and making a recommendation for action to the ADAA and ADSA. In order to assure a student’s right to due-process, the procedures of a formal inquiry by the RSO Professional Conduct Committee will include:

1. Securing a written statement describing the nature and circumstances of the alleged offense from the student, faculty, or staff member making the allegation,
2. Securing a written statement describing the incident from the accused student,
3. Interviewing separately the accused student, and the faculty/staff member alleging the professional conduct violation in order to clarify and to expand the written statements,
4. Interviewing any witnesses or other persons claiming knowledge of the incident, securing, examining, and retaining any physical evidence related to the incident.

The proceedings of the committee are confidential. A student is presumed innocent until proven guilty by the preponderance of the evidence, or until guilt is admitted or a simple majority vote of the committee members is reached. If the violation is substantiated, sanctions range from disciplinary warning/reprimand to probation or dismissal from the professional optometry program. If the violation is substantiated, the committee will report the findings, in a written statement, with sanction recommendations to the ADAA and ADSA. The ADAA and ADSA may modify the recommendations of the committee and will communicate the decision in a written letter to the student within 10 business days from the date of the final committee meeting. Pending the final action of the ADAA and ADSA, the status of the student shall not be altered, nor his/her right to be present on campus, to attend classes and to participate in University-sponsored activities. These decisions are not placed in the student’s permanent academic record and will be destroyed when the student graduates or otherwise ceases his/her relationship with the University.

Professional Conduct Policy: Sanctions

The following sanctions, or combination of sanctions, may be imposed on any student found to have violated the Professional Conduct Code:

♦ Warning/Disciplinary Reprimand: a written notice to the student, detailing and documenting unacceptable actions, for the purpose of preventing further misconduct that may result in more severe disciplinary sanctions.

♦ Restitution: compensation/repayment for damage caused RSO, other persons, or the University.

♦ Disciplinary probation (academic or clinical): specified period during which the student shall not represent the RSO or University in any extracurricular activity or run for or hold office in any student group or organization.

♦ Loss of privileges: Restriction of access to particular areas of the School or University, denial of access to patient care, or other applicable restrictions.
♦ Suspension (academic or clinical): separation from RSO and/or University for a specified period of time, up to one year, during which the student shall not participate in any RSO and/or University-sponsored activity. This sanction may include conditions for readmission.

♦ Dismissal: the student is terminated from the RSO and/or University. After one year, the student may petition for reinstatement.

♦ Other sanctions may be assigned as deemed appropriate by the ADAA or ADSA.

Examples include, but are not limited to:

- Behavioral requirement: specific plan for academic or personal counseling, written letter of apology, or other plan for self-improvement
- Community Service

**Professional Conduct Policy: Appeals**

♦ When disciplinary action occurs, the student has a specified time frame (10 days) in which to appeal, beyond which the decision is considered final.

♦ The appeal must be stated in writing, including grounds for the appeal, and directed to the Office of the Dean. The grounds for appeal may be based only upon specific circumstances and conditions (e.g. alleged errors in process, partiality, discovery of new information).

♦ The decision of the Dean shall be based upon the evidence within the body of the record and factual findings.

♦ Based on these findings, the Dean may uphold, modify or reverse the initial Professional Conduct Committee recommendations.

♦ The Dean will communicate a final decision in writing to the student.

♦ The Dean’s decision is final and there shall be no further appeal.
Professional Conduct Policy: Acts of unprofessional conduct include, but are not limited to:

- Disrespectful behavior
  - Demonstrating uncivil or disrespectful language, or lack of professional student etiquette toward patients, faculty, staff or fellow students
    - to include argumentative, uncooperative, aggressive, hostile or otherwise rude tone of voice or demeanor
  - Unexcused tardiness or absence
  - Improper attire or violation of the dress code
  - Disruptive behavior or disorderly conduct (in classrooms, laboratories, or at School/University-sponsored events, on or off campus)
  - Uncivil behavior on social media

- Illegal or unethical activity
  - Use or possession of illegal drugs, or illegal use of medication or substances on School or University property

- Patient care negligence
  - Unethical patient care, including but not limited to medical record falsification
  - Student misrepresentation of his/her status, or failure to represent oneself as a student clinician
  - Examining, treating or discharging a patient without direct supervision and prior approval from a staff optometrist
  - Disregarding the Clinic guidelines and Patient Bill of Rights

Acts of unprofessional conduct include, but are not limited to:

Academic dishonesty, including but not limited to:

- Cheating
  - Receiving or attempting to obtain answers or assistance during an examination or other gradable entity, from another student or unauthorized device
  - Receiving or attempting to obtain, for personal use or lending to others, unauthorized examination questions or answers

- Facilitating academic dishonesty
  - Attempting to give answers or assistance during an examination or other gradable entity to another student
  - Failing to report known violations of academic conduct policy
• Plagiarism
  ❖ Any paper or presentation containing unoriginal ideas, words or statements without proper source acknowledgement

• Fabrication or falsification
  ❖ Turning in a written assignment that is not the work product of the individual
  ❖ Any attempt to falsify grades, clinic forms, or patient records

• Academic interference
  ❖ Intention to interfere with another student’s academic outcome or clinical performance

**COMPUTER USE POLICY**
The University Cardinal email account that has been issued to each matriculated professional Optometry student is the primary avenue for communication. All UIWRSO students are required to obtain and maintain a University email account. UIWRSO communication is primarily via email and failure to receive timely or important communications because of an inactive email account, or infrequency of use, is not an excuse for missed information. Students should check email accounts on a daily basis.

UIW’s computing resources, including internet access and email accounts, are provided to support the University’s education, business, and research missions. Routine personal usage of these resources may be permissible if, in the determination of the University, such use does not interfere with the University’s mission or preempt normal business/educational activity, does not impede productivity, does not interfere with or negatively impact any other person’s or entity’s rights and work/learning environment, does not conflict with any rule or law, and does not consume more than a trivial amount of resources.

**General Rules:**

1. **Account sharing is prohibited.** You are responsible for all activity conducted within your account. Computer accounts and passwords may not, under any circumstances, be shared with or used by persons other than those to whom they have been assigned by UIWRSO. Users are responsible for all use of their accounts. Users who fail to safeguard their account information or engage in unauthorized account sharing, may be subject to disciplinary action.

2. **The network is a shared resource.** Network use of applications or computing resources which consume an unreasonable amount of resources or interfere with the use of the network by others is not permitted. For example: using an IP address not registered to you or running applications which use an unusually high portion of the bandwidth for extended periods of time, thus inhibiting the use of the network by others. Use of the network must comply with all UIWRSO policies.
3. **Commercial use prohibited.** UIWRSO computing resources are intended for UIW/UIWRSO related use and therefore may not be used for commercial or business purposes or for personal gain. Accounts being used for commercial and/or personal gain will be turned off. UIWRSO reserves the right to access and/or remove any files in violation of University policy.

4. **Digital Millennium Copyright Act Violation.** UIW/UIWRSO will comply in all respects with the Digital Millennium Copyright Act (DMCA). If you use your internet connection to share copyrighted materials (i.e. files, programs, songs, videos/ movies, etc.) without permission of the copyright owner(s), you are in violation of the DMCA. When we (UIWRSO) discover or are informed by the copyright holder of a potential copyright violation, we are required by Federal Law to remove the copyrighted materials from the system in question. If we are unable to remove these materials for any reason, then we will terminate network access for the system in question until we are able to verify the removal of the infringed materials.

5. **A privilege not a right.** The use of email at UIW/UIWRSO, like other computing resources, is a privilege, not a right. No activities are allowed that would cause disrespect to the image or reputation of the School or University. Users must operate within UIW/UIWRSO standards based on common sense, common decency and the mission.

   **Email Etiquette.** Never say anything in e-mail that should not or could not be said publicly. Once a message has been sent, control over it is lost. It may be forwarded to others or displayed on an electronic bulletin board or in a newsgroup without the author’s knowledge or consent. Abusive or insensitive language in email is an inappropriate use of computing resources. Use of electronic means to send or post fraudulent, harassing, obscene, in- decent, profane, intimidating, or unlawful messages is prohibited.

   **Contents of E-mail.** E-mail is treated as any other form of communication. State and federal law, along with all University policies, rules, handbooks, contracts, and directives, including sanctions, apply to the content and use of e-mail.

6. **No guarantee of privacy.** Email messages are organizational records because they are processed using University IT assets and reside on a shared filing system. Therefore, they are subject to review and disclosure. UIW/UIWRSO is also responsible for servicing and protecting its network and related systems, as well as complying with state and federal laws. We cannot and do not guarantee that users’ e-mail or other network activity will be private and you should not have an expectation of privacy. Although network activities such as email usage are not routinely monitored, UIW/UIWRSO may monitor or access your email or other network-related activities if the School or University suspects or is advised of possible breaches in network security or violations of other UIW/UIWRSO policies, regulations or law.
ONLINE STUDENT CONDUCT
The UIWRSO student code of conduct applies to an individual’s behavior online. Students must always be aware that online conduct via blogs, online forums, webpages, Facebook, Twitter, Instagram and Snapchat entries and similar online postings are public & a direct reflection of the individual, UIW/UIWRSO and the profession of optometry. A student should strive to behave professionally and appropriately in all mediums of interaction with others, including with regard to the World Wide Web and all to which that implies. Misconduct online can subject a student to disciplinary action. The School of Optometry does not regularly review online mediums for this information but may take action if and when inappropriate online behavior is brought to the attention of UIWRSO officials.

BACKGROUND CHECKS
Background checks are required throughout the UIWRSO program for patient care privileges. The Assistant Dean for Clinical Affairs or designee coordinates the completion of these background checks. Failing a background check, depending on severity of offense, may jeopardize patient care privileges and the ability to successfully complete the program. Successful completion of a background check is also required for state licensure within Texas.
LICENSING EXAMS

NATIONAL BOARD OF EXAMINERS IN OPTOMETRY (NBEO) EXAMS
The National Board administers comprehensive and special examinations. The comprehensive examination is comprised of three parts and designed primarily for different stages of a candidate's optometric education and training. Special examinations, on the other hand, are designed for practitioners who wish to broaden their scope of practice in accordance with expanding practice statutes.

All 50 states, the District of Columbia, and Puerto Rico require Parts I, II and III of the exam and require passage to obtain an optometric license. Also, 47 states plus the District of Columbia require the Treatment and Management of Ocular Disease examination as one step toward therapeutic privileges.

Comprehensive Part Examinations ("National Boards")
Part I (Applied Basic Science)
Part II (Patient Assessment and Management)
Part III (Clinical Skills)

Part I, “Applied Basic Science” (ABS), will consist of a blend of Basic Science test items, and Clinical Science test items. The ABS examination is two sessions in length, each session 4 hours long containing a total of 350 items. Student candidates must be in the spring of their third academic year to take the Part I exam. There will be three opportunities to sit for Part I prior to graduation.

Part II examination, entitled "Patient Assessment and Management” (PAM) is in a computer-based testing format and is administered over two sessions, each 3 ½ hours in length. Each session consists of approximately 175 items made up of Full Cases, Solo Items and Minicases. Patient cases for the PAM examination generally focus on either typical presentations of relatively high-frequency conditions or conditions with low- frequency but high-criticality. The eligibility requirements are those students midway through the fourth academic year. Therefore, the targeted administration (i.e., the administration that most students take when they become eligible) will be in December. There will be two opportunities to take Part II prior to graduation.

Part III named " Clinical Skills" (CSE), consists of a 4-station Clinical Skills Examination. Candidates are required to travel to the testing center located in Charlotte, North Carolina to complete the exam. In CSE, the candidate examines a different patient at each of four 30-minute stations, in the performance of 20 clinical skills and Injections Skill Examination. The CSE is administered in one 3.5 hour session. Student candidates are permitted to take Part III starting August of the year prior to graduation.

Further information and updates, examination schedules and fees may be found at the following web address: http://www.optometry.org/.
The UIWRSO Student Handbook supersedes all previously-written University policy and procedure regarding student affairs and shall be the sole reference for the professional Optometry student.

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<th>National Board of Examiners in Optometry (NBEO) Examinations</th>
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<td><strong>NBEO Part</strong></td>
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**STATE LICENSING EXAMS**
In addition to the academic and national licensing requirements, as a legislated profession, optometrists must complete state licensing requirements to practice in the United States. The following link provides direct information through the National Board of Examiners in Optometry (NBEO) website on licensing requirements by state:
http://www.optometry.org/state_requirements.cfm

All state licensing applications that require enrollment and/or graduation verification and a dean’s signature should be submitted to the Office of Student Affairs. The forms must be originals and can be directly dropped off or mailed to RSO. Graduation verification will be completed by the ADSA and then given to the Dean for signature. Once completed, Student Affairs will contact the graduate or alumni to inform that the document is ready for pick up. For those students who are coordinating this process remotely, the Office of Student Affairs will mail the original document back to the student for submission to the state licensing board.
**CLINICAL SERVICE**

The curriculum is planned to provide the student with a stepwise, clinical educational experience throughout the four years of the professional program. The didactic and clinical laboratory instruction begins in the first semester of the first professional year and continues throughout all four years. All courses, including basic science courses, integrate and emphasize clinical applications and scenarios.

At the beginning of the second professional year, students participate in supervised vision and disease screening activities. In the spring semester of the second year, students undergo instruction in integrated clinical problem-based learning, where they gain experience in the diagnosis, treatment and management of patients and will participate in clinical shadowing opportunities.

The series of clinical case analysis courses will continue in the summer semester of the third professional year, as well as in the fourth professional year while the students are assigned to clinical rotations. Starting in the summer (first semester) of the third year and continuing through the remainder of the third year, interns will spend approximately 12 hours per week participating in direct supervised clinical experiences in the examination, diagnosis, treatment and management of patients through the UIWRSO Clinical Network.

During the fourth year, interns are assigned to clinical externship training sites for two semesters and an inhouse rotation for one semester. The inhouse fourth year rotations include direct supervised patient care in the Peri-Op Service, Contact Lens Service, the Vision Therapy Service, the Visual Neurophysiology Service, and the Low Vision Rehabilitation Service at UIW Bowden Eye Care & Health Institute.
FOURTH YEAR CLINICAL EXTERNSHIPS

Clinical externships take place in the fourth professional year. The Externship Program is designed to broaden and enhance the student’s diagnostic, treatment and management experience of ocular and visual conditions. Students are assigned to external training sites for two of the three semesters in the fourth professional year. The third semester in the fourth professional year is spent in an in-house rotation in the UIWRSO clinic network.

The UIWRSO has approved externship sites across the country. The details of externship availability and the assignment process are provided by the UIWRSO Director of Externship Programs. The assignment process is completed during the Fall semester of the third professional year in order to give students adequate time for preparation to leave for external training in the Summer semester of the fourth professional year.

All students need to be prepared to be assigned to training sites outside of San Antonio and Texas. The primary goal in the selection of training sites is quality training. The sites must provide a high volume of quality patient encounters.

The student is assigned to training sites to optimize their training and clinical experience. Externship assignments are based on student preference, grade point average, and the proper mix of sites to optimize the training experience. The Externship Program guarantees the highest quality training sites students each semester to keep these sites. If these sites are not selected, the Director of the Externship Program may have to involuntarily assign students to these sites.

Clinical experiences in private practice, referral centers, ophthalmology/co-management centers, Veterans Administration hospitals, Department of Defense hospitals and other hospital-based facilities are available. Participation with Doctors of Optometry and other professionals in comprehensive patient care are emphasized. Case conferences and grand round experiences may be assigned. Case presentations, evidence-based research on clinical conditions, and ongoing enhancement of examination skill proficiency as assigned by externship faculty, constitutes an important component of this clinical experience.
RESIDENCY PROGRAMS

UIWRSO is committed to residency and fellowship training of optometry graduates. An optometric residency program is a planned program of post-O.D. clinical education that is designed to significantly advance the optometric graduate’s preparation as a provider of patient care services beyond entry level practice. An accredited residency must be a minimum of twelve months and must be composed of appropriately supervised clinical eye/vision care provided by the resident. A residency also includes a mix of self-directed learning, seminar participation, instructional experiences, and scholarship.

Students should begin thinking about their post-graduation plans early in their training. During their third professional year is a great time to begin planning for entry into a residency or graduate degree program. A number of resources are available to assist students with this process. At UIWRSO, the person primarily responsible for assisting students who wish to pursue postgraduate education is the Residency Director. This person has information about all available residency programs and can help students navigate the application process.

For more information about residency programs available at UIWRSO, and to learn more about postgraduate optometric training in general, please contact the Residency Director and visit the UIWRSO website under Optometric Residencies. Additional information regarding optometric residencies is available at the below websites:

- Association of Schools and Colleges of Optometry http://www.opted.org
- Optometry Residency Match (ORMatch) https://natmatch.com/ormatch/
- Accreditation Council on Optometric Education http://www.aoa.org/x12708.xml

CLASS RANK

Class rank is calculated based on cumulative grade point average to date. Class rank is generated only by the Rosenberg School of Optometry as a measure to assist with externship match assignments. The class rank is not part of a student’s permanent academic record and will not be included on an official transcript from the University of the Incarnate Word. Students can access class rank by contacting the Office of Student Affairs either in person or through the University email. Per the Release of Student Information form reviewed at New Student Orientation, students should be aware that the University email system does not guarantee a secure mode of release for this academic information. Thus, if a student does not want to receive this information by email, they must notify the Office of Student Affairs and ultimately meet with an administrator in person at the point of externship matching to receive the class rank. All students who sign the Release of Student Information form will receive an email at the end of the second year with their individual class rank in preparation for externship assignments.
UIW ACTIVITY CENTER

Wellness Center and Natatorium
The purpose of the UIW Wellness Center and Natatorium is to enrich the lives of UIW students, faculty and staff through fitness and wellness opportunities. As part of the UIW Wellness and Natatorium mission, these opportunities and services to the community are extended through a monthly membership.

WELLNESS CENTER SERVICES
- Cardiovascular and aerobic exercise room
- Strength training room with machines and free weights
- Racquetball courts
- Indoor regulation size basketball court
- Indoor cycling classes
- Aerobic classes during the week

NATATORIUM SERVICES
- 25 meter by 25 yard pool
- Extended hours of operation
- Temperature controlled at 80-82 degrees year-round
- Lap lanes during all hours of operation
- Lap swimming equipment
- Water aerobic and swim classes during the week
- Water aerobic equipment

The UIW Wellness Center and Natatorium are based on a monthly membership, therefore “day passes” and “guest passes” are not allowed. Membership benefits include the following:
- No initiation fees
- No contracts
- Month by month membership (non-prorated)
- No additional fees for classes
- No additional fees for courts
- Snack bar at Wellness Center
- Access to outdoor track and trails
- Locker rooms
- Extended hours of operation
- Discount rates for families
- Campus security

Information on membership types for non-UIW members, current rates, and hours of operation may be obtained by contacting the UIW Wellness Center office at 210-805-5872 or through the following website:
http://www.uiw.edu/wellness/index.html

Current UIW Students, Faculty & Staff may use the UIW Sports and Wellness Facilities and attend UIW Sports and Wellness programs at no charge by presenting their valid UIW ID Card.
**STUDENT LOCKERS**

Lockers are provided for students to accommodate the storage of optometric equipment and materials. Assigned lockers are located in the lower level of the Optometry school for first year students, and on the main level for upperclassmen. Students provide their own locks. The office of Student Affairs maintains official locker assignments. If a student has issues with accessing their locker during normal business hours, the student should contact the Office of Student Affairs for assistance. If a student has an issue with accessing the locker in the evenings or weekends, the student should contact UIWRSO Security. At times, a lock must be cut either by request of the student or RSO. The physical plant team will only cut a lock if the ADSA grants permission after verifying the locker assignment and confirming the extenuating circumstances. The physical plant team is generally only available during normal business hours.

**IDENTIFICATION CARDS**

Every student at UIWRSO will receive a secure ID access card, with photo. These cards are issued for use at the Rosenberg School of Optometry location. This ID access card should remain with the student at all times (on oneself). Essentially the secure ID access card is a 'key' to the School and should be treated with great attention to detail and care. A lost, misplaced, or missing ID card should be reported immediately to the UIWRSO department of information technology. There is a charge to replace a lost ID card. Delay in reporting a lost ID card could result in misuse of your card by others. All entering first-year students have an opportunity to receive their UIWRSO secure ID access card during New Student Orientation.

The Official University Identification Card which enables enrolled students to attend University functions and utilize University facilities and services. ID cards can also be used to purchase food on campus, check out books from the main library, and to enter the Wellness Center, Natatorium, athletic events, and theatre performances. At the request of a University or UIWRSO official, students may be required to present their UIWRSO Access card and/or UIW ID card as evidence of student status.

The University ID cards are non-transferable. Alterations to the card and false representation in obtaining and/or using the card are forbidden. Misuse may result in forfeiture of the card and disciplinary action, up to and including suspension from the School/University.
**STUDENT PARKING**

Parking at the Rosenberg School of Optometry is free. Registration of vehicles is required. Students can register their vehicles through the MyWord portal by clicking ‘Cardinal Cars’ in the Launchpad menu. Students should select K Permits designated for professional school students. Students can pick up their parking permit from the RSO Office of Student Affairs. The parking permit should be affixed on the inside of the windshield on the driver’s side. All information on the permit must be visible from outside the vehicle.

Parking passes will enable students to park on the RSO campus on the side and back of the building off Bluemel Drive. Please note the front RSO parking lot off Datapoint Drive is for visitors and patients only. Parking passes will also enable students to park at the main campus in specific economy lots between the San Antonio River and US 281/I-37.

**TRANSPORTATION**

It is the sole responsibility of the student to find transportation for him or herself to and from external clinical assignment sites. The University may, at its discretion, provide or make available transportation that students may choose to travel aboard. However, it is ultimately the responsibility of the student to arrive on time and ready to learn, be it in a lecture hall on campus or at an external clinic site.

**VISITORS**

Upon arrival all visitors need to sign in with the Datapoint Security Station. All visitors (including family and friends) must sign in and out with security.

**CRIME PREVENTION**

**REPORTING INCIDENTS**

All incidents should be reported directly to onsite Datapoint Security or to the Main Campus Police. Building manager contact information is provided for issues relating to the physical space. Current contact numbers are below.

To report a student conduct, gender/sex discrimination, general complaint, administrative department complaint, behavioral intervention, or academic issue, click on Report An Incident.

**CONTACTING DATAPoint SECURITY**

PHONE NUMBER: (210) 805-2546 RSO Security Station
(210) 304-9638 Major Hines cell phone
CONTACTING DATAPoint BUILDING MANAGER
DATAPoint MANAGER EMAIL: stiffler@uiwtx.edu OFFICE PHONE NUMBER: (210) 283-6869

CONTACTING MAIN CAMPUS POLICE
OFFICE HOURS:
Monday-Friday 8:00 am-5:00 pm; Closed on all university and federal holidays
PHONE NUMBER: (210) 829-6030
EMAIL: police@uiwtx.edu
HOURS OF DUTy: Police officers patrol the main campus 24 hours per day, 365 days a year.

IMPORTANT NOTE: When the main campus police office is closed, all incoming calls are forwarded to the department's two-way radio system. The system only allows for 45 seconds of talk time. Please speak clearly and provide specific information when calling. If the officers are not immediately able to assist you, they may give you another campus police phone number to call.

CRIME PREVENTION
The following precautions should be taken to protect oneself against crime:
• Be aware of your surroundings
• Always walk in well-lit areas; walk with a friend or classmate if possible
• When on the Optometry campus, always request an RSO guard to accompany you to your car
• When on the main campus, be familiar with the emergency call box locations.
• Always lock your car doors; never leave valuable items in plain view inside your car
• Park in well-lit areas
• Do not lend your keys to anyone
• Never leave valuables (i.e. purses, laptops, books, backpacks, etc.) unattended
• Never give out personal information such as your social security number, student ID number, etc.
• Do not carry large sums of money
• Listen to your instincts; if something looks suspicious, avoid contact if at all possible; if you suspect that you are being followed, head into a campus building, toward a group of people, or to a well-lit area
• Keep emergency phone numbers readily accessible
• Report suspicious activity or hazardous conditions immediately

CONCEALED WEAPONS POLICY
Pursuant to the Texas Penal Code, Sections 30.06 (Trespass by License Holder with a Concealed Handgun) and 30.07 (Trespass by License Holder with an Openly Carried Handgun), a person licensed under subchapter H, Chapter 411, Government Code (Handgun Licensing Law), may not enter a UIW property with a concealed handgun, or a with a handgun that is carried openly. The use, possession or carrying of any weapon, including but not limited to a concealed handgun, by any person on UIW...
property (with the exception of authorized weapon(s) carried by Campus Police officers while on duty or as otherwise specifically permitted by Texas law) is prohibited and in violation of a state law. Any UIW student violating this policy will be required to leave the premises immediately and not return until he/she has disposed of the weapon. Violation of this policy may also result in disciplinary action up to and including expulsion from the university. Guests or visitors of UIW carrying any weapon(s) will be advised of this policy and asked to immediately leave the premises. Any student who becomes aware of someone on campus possessing a weapon should immediately report it to Campus Security at 210-930-8684 or Security cell 210-304-9638.

**STUDENT SUPPORT SERVICES**

**COUNSELING**

Counseling Services are offered to students experiencing difficulty of a non-academic nature, which can impact their ability to succeed in the professional program. A trained counselor is on staff through UIWRSO, who will serve in a liaison function when available. Students can contact the UIWRSO Office of Student Affairs to facilitate referrals for community-based counseling near the UIWRSO campus. Additionally, students may seek assistance through the UIW Counseling Services at the main campus. UIW Counseling Services are located in the Administration Building in suite 436 at the main campus. The Counseling Services office hours are by appointment, Monday through Friday 8:00 a.m. to 5:00 p.m. Professional counselors and graduate counseling interns are present on a daily basis to assist students. Students are allowed 12 annual counseling services for students beginning September 1, 2018 through the end of August 31, 2019. After the first 12 sessions, students may continue counseling services by using their health insurance and will be required to pay their insurance copay unless they qualify for an exception. The counseling center also provides access to a part time psychiatrist who bills insurance for evaluation and medication services. Psychiatric services are available to any students enrolled at the University of the Incarnate Word with the exception of students enrolled at the Osteopathic School of Medicine. The Counseling Services office number is 210-832-5656. In the event a student feels they are experiencing a mental health crisis & cannot reach their counselor, we advise the student to report directly to the closest emergency room of a local hospital & request mental health services. If the crisis is life threatening, dial 9-1-1.

Furthermore, resources are provided below for immediate, evening, or weekend crisis services:

**Center for Health Care Services 24 hr Crisis Line:**
(800) 316-9241  
(210) 223-7233  
[www.chcsbc.org](http://www.chcsbc.org)
**CAMPUS MINISTRY**
Campus Ministry is available to UIWRSO students, providing a variety of services including: locations of places to worship, information on Campus Ministry weekly meetings, UIW worship services, community service opportunities, faith development, and retreats/trips. Campus Ministry engages in University life through prayer, liturgy, outreach, faith development and pastoral care. The offices are located on the first floor of the Administration Building, right outside Our Lady's Chapel. Office hours are Monday-Friday, 8:00 am – 5:00 pm. More information can be found at the following website: [http://www.uiw.edu/ministry/](http://www.uiw.edu/ministry/)

UIWRSO has a permanent office, Room 334, for Mission and Ministry at the Datapoint campus. Representatives of UIW’s ministry are present at the Datapoint campus and meet with optometry students, faculty & staff on a weekly basis to provide additional spiritual guidance & support.

**STUDENT DISABILITY SERVICES**
UIWRSO is committed to providing a supportive, challenging, diverse, and an integrated environment for all students.

In accordance with Section 504 of the Rehabilitation Act -Subpart E and Title III of the Americans with Disabilities Act (ADA), UIWRSO ensures accessibility to its programs, services and activities for qualified students with documented disabilities who are able to meet the necessary functional standards for the practice of optometry.

To initiate the process of seeking accommodations for a disability, the student must meet in person with the RSO Assistant Dean for Student Affairs (ADSA) and/or staff of the UIW Office of Student Disability Services. Accommodations can also be requested online. Information will be shared with the UIW Student Disability Services to ensure compliance with federal law. For questions, student’s may contact the RSO Office of Student Affairs and/or the UIW Office of Student Disability Services at (210) 829-3997 or [http://www.uiw.edu/sds/](http://www.uiw.edu/sds/).

It is strongly recommended that a student take this step prior to or within the first week of a given semester. In order to receive university approved accommodations, appropriate documentation of his or her disability must accompany the official request.

**APPROPRIATE DOCUMENTATION OF A DISABILITY**
In order to be recognized as eligible for accommodations, a student with a disability/chronic medical condition must provide documentation on letterhead, signed by the appropriate licensed educational, mental health, or medical professional who is not related to the student and who is licensed/certified in the area for which the diagnosis is made.
All documentation must provide the following information:

- Date of the evaluation
- Specific diagnosis or description of the disability
- Method of evaluation/examination
- Specific limitation(s) with respect to the current impact of the disability in the University and related educational environments as it relates to the accommodations requested.
- Medication – the expectation of how use of specific, prescribed medications will impact the functioning of the individual.

Additional documentation may be required depending on the disability in question. Documentation guidelines by disability can be found at [www.uiw.edu/sds/sdsdocs.html](http://www.uiw.edu/sds/sdsdocs.html)

Once the official documentation is received and reviewed by the Office of Student Disability Services and eligibility is established, an official letter of accommodations will be issued for each course outlining (1) the student’s course responsibilities and (2) what accommodations are prescribed for his/her disability. It is recommended that students discuss their accommodations with faculty in private, if necessary. It is the student’s responsibility to request accommodations for the next term, preferably a week before the current term ends. Accommodations are not retroactive. Accommodations become effective on the date faculty sign and return the letters of accommodations to the Office of Student Disability Services. Students should become familiar with the ADA Student/Faculty Rights & Responsibilities which are included with all letters of accommodations.


**STUDENT HEALTH**

**PRE-MATRICULATION IMMUNIZATION & HEALTH STANDARDS**
UIWRSO provides information to incoming students regarding pre-matriculation health standards and standards for immunization against infectious disease. These requirements are in place to safeguard UIWRSO itself and the public we serve, against infectious disease. It is the student’s responsibility to obtain the required pre-matriculation immunizations and necessary signatures, and forward the documentation to the office of Student Affairs, prior to the start of classes. Copies of vaccine records to document compliance are acceptable.

Pre-matriculation immunizations must be filed with Castlebranch, Compliance Tracking Services www.castlebranch.com. Documentation will include: 1) the immunization given and the date 2) physician/registered nurse’s signature and/or initials. These basic immunizations are the financial responsibility of the student. Any entering student who has not completed all requirements for immunizations by matriculation, will meet with the Assistant Dean for Student Affairs (ADSA) or designee to discuss the need for documentation and further action. This meeting will outline the timeline for immunization completion, beyond which the student will risk loss of enrollment status. 

Pre-matriculation immunizations and standards:
• Tetanus-Diphtheria-Pertussis (booster with Td or Tdap): student must receive a booster within the five years preceding enrollment
• Varicella (chicken pox): positive IgG antibody titer or proof of 2 vaccines. History of the disease is not sufficient
• Measles-Mumps-Rubella: proof of MMR 1 and 2 or immunity documented by positive IgG antibody titer
• Tuberculosis screening: two-step PPD or TB blood test are accepted; screening must be completed within six months of enrollment. If TB test is found positive, then evidence of medical follow-up with recommendations must be provided
• Hepatitis B: proof of three vaccines administered within the last 18 years prior to enrollment or immunity documented by positive titer
• Bacterial Meningitis (tetravalent conjugate MCV4) as required by Texas state law. Students under the age of 22 must be vaccinated against bacterial meningitis, or have received a booster during the five years preceding enrollment at the university
• Completion of a comprehensive eye exam and medical history report to establish compliance with ASCO Functional Standards.

Continuing professional optometry students are also required to complete immunization requirements in preparation for patient care. Documentation of these requirements is to be submitted to the ADSA or designee based on timelines communicated by the Office of Student Affairs. These immunizations are the financial responsibility of the student and it is the student’s responsibility to ensure full compliance with this policy. Failure to comply with the requirements listed below may result in suspension of patient care activities and/or impact a student’s ability to progress through the professional program.

**Patient Contact Requirements:**

• Annual Influenza vaccine required for first – fourth years. Due by end of Fall term.
• Annual two-step PPD Tuberculosis screening or TB blood test in the Spring semester of the 2nd & 3rd Year. If TB test is found positive, then evidence of medical follow-up with recommendations must be provided.
• CPR certification: students will have the opportunity to gain certification during the summer session of the third professional year
ACCESS TO HEALTH CARE

The Campus Health Center provides basic health services that focus on primary prevention care, health education and counseling, emergency care, and the maintenance of health records and insurance. Information regarding access to Health Services can be found at: http://www.uiw.edu/health/index.html or a student may call (210) 829-6017.

All UIWRSO students are required to carry medical insurance. If the student does not have medical insurance, they may obtain this coverage through the Consolidated Health Plans (CHP). Once a student is enrolled, eligible dependents may also be enrolled. A copy of insurance coverage policy may be obtained at the following link http://www.uiw.edu/health/hinsurance.html

As a UIW Rosenberg School of Optometry student, you are automatically enrolled and billed each semester. You do not need to fill out an enrollment form. You ONLY have to complete an Insurance Enrollment Form IF you want to add dependents. Individual student insurance must be purchased prior to availability for dependent coverage.

The insurance may be waived if a domestic student has his/her own private insurance. A waiver form must be submitted online prior to the established deadline date. Students with medical insurance should have their information ready in order to fill out the waiver form completely and have it approved.

*International students must carry the University Health Insurance Plan.*
**FAMILY EDUCATIONAL RIGHTS AND PRIVACY ACT**

**STUDENT EDUCATIONAL RECORDS AND STUDENT CONFIDENTIALITY**

The UIWRSO complies with the Family Educational Rights and Privacy Act (FERPA) of 1974, as amended. Students have the right to file a complaint with the U.S. Department of Education concerning alleged failures by institutions to comply with the Act. Written complaints should be directed to The Family Policy Compliance Office, Department of Education, Washington, D.C. 20202-4605.

Under FERPA, schools must generally afford students who are 18 years of age or older, or attending a postsecondary institution access to their educational records, an opportunity to seek to have the records amended, and some control over the disclosure of information from the records. Educational records are those records directly related to a student for the purpose of recording the educational endeavor of the student. They do not include law enforcement records, employment records, medical records, alumni records, or faculty advisor/instructor notes. Educational records may be stored in many mediums and are not limited to an individual file.

The University of the Incarnate Word will not disclose any personally-identifiable information about students (except directory information) without the written consent of the student. Directory information includes the following: student’s name, address, telephone listing, email address, photograph, degrees, honors & awards received, participation in officially-recognized activities, date and place of birth, field of professional study, dates of attendance, year of program, and most recent educational institution attended.

Each student has the right to restrict the release of any or all of this information by submitting a written request to the Registrar’s Office. School officials with legitimate educational interests may have access to educational records, without the student’s consent, if the record is needed in order to fulfill his or her professional responsibilities. School officials are identified as: a person employed by the University in an administrative, supervisory, academic or research, or support staff position, a person or company with whom the University has contracted, a person serving on the Board of Trustees, or a student serving on an official committee, or assisting another school official in performing his or her tasks.

Students have the right to inspect and review their educational records. All requests must be submitted in writing to the Registrar’s Office and must specify the record(s) they wish to inspect. The student may request an amendment to the educational records if they believe they are inaccurate or misleading. An amendment of the educational record does not pertain to the grades assigned by faculty. The student should write to the Registrar to request the amendment. The request must clearly identify the portion of the record he/she wants changed, specifying why it is inaccurate or misleading.

If the University does not amend the record as requested, the University will notify the student of the decision and advise the student of his or her right to a hearing regarding the request for amendment. Information regarding the hearing procedures will be provided to the student when notified of the right to a hearing.
PROXY ACCESS TO ACADEMIC RECORDS
Students own their academic record, but there are times in which they may wish to grant access
to certain aspects of their records to others, particularly in the case of a parent/guardian or partner. In
such cases, students have the ability to establish third parties as 'Proxy' in Banner Self-Service (under
Proxy Services) to share their internal academic record. In doing this, students are authorizing view
access to their unofficial academic transcript, including grades, their schedule of classes, account
summary for charges and financial aid. Proxies will then receive email instructions on how to access a
separate, secure online portal. The portal does require a log in to view the information pages to which
the student has granted them access.

More information on Proxy Access can be found at: http://uiw.edu/registrar/proxyaccess.html

ALCOHOL, DRUG, AND CHEMICAL ABUSE POLICY

OVERVIEW
UIWRSO has a significant interest in ensuring the health, safety and well-being of its students,
employees and patients. To comply with the Drug Free Schools and Communities Act of 1989 and
Amendments, students and employees of The University of the Incarnate Word are informed that
strictly enforced policies are in place which prohibit the unlawful possession, use or distribution of any
illicit drugs on university property or as part of any University-sponsored activity. Policies are also in
place which prohibit the abuse of pre-scribed medications and alcohol on university property. Students
and employees are subject to all applicable legal sanctions under local, state, and federal law for any
offenses involving illegal drugs on university property or at university activities. Sanctions imposed by
the university may include suspension and/or completion of an appropriate educational rehabilitation
program. The School of Optometry upholds and enforces these University-wide policies.

The presence and use of drugs and alcohol in the workplace, learning centers, and clinical settings,
while often in violation of law, is also inconsistent with effective business operations, the educational
process, and provision of safe and appropriate health care. While the university has no intention of
intruding into the personal lives of its students and employees, it recognizes that drug and alcohol
abuse can be successfully treated. Therefore, all students and employees will be given a copy of this
policy and must abide by its rules as a condition of employment and/or enrollment.

The university affirms that illegal drug use is wrong and harmful. The use of illegal drugs and alcohol
abuse by students and employees results in cognitive deficits, loss of productivity, and other health
risks. These risks include an increased incidence of accidents, which may result in death or permanent
injury. Moreover, UIWRSO faculty, students and staff have the privilege of being involved in many
aspects of patient care and in the service of patients at UIWRSO’s clinical facilities and programs.
Illegal drug use and alcohol abuse may affect an individual’s ability to maintain required standards of
patient care. Additional policies and information is included in the UIWRSO Clinic Manual.
Free, confidential counseling for alcohol and other drug abuse issues is available to students and employees through Counseling Services (http://www.uiw.edu/campuslife/counseling.html) and through the Campus Health Center (http://www.uiw.edu/health/index.html). Other referral resources may include assessment, individual counseling, referral, and case management through community agencies, sometimes for a fee. Educational programs and materials are also available.

**DISCIPLINARY ACTION**

“Illegal drugs” are defined as a substance or substances defined and regulated under the provisions of the Federal Controlled Substances Act and of Article 4476-14 or Article 4476-15 of Vernon’s Texas Civil Statutes, and includes but is not limited to CNS depressants, CNS stimulants, hallucinogens, other illegal drugs such as PCP (angel dust) and cocaine or crack.

“Use of a drug” includes possession of drug paraphernalia; use, possession, manufacture, sale or distribution, on or off campus, of any one or more illegal drugs as previously mentioned. It also includes misuse of prescription medication.

A student who has been found in violation of the policies on illegal possession, use, sale, manufacture or distribution of any drug, narcotic or controlled substance, or any misuse of prescriptions drugs, whether the infraction occurred on or off campus, is subject to appropriate sanctions, including suspension from enrollment at UIWRSO.

Students are also subject to all legal sanctions under local, state and federal law for any offenses involving illegal drugs on university property or at university activities.

The University/School will impose at least a minimum disciplinary penalty of suspension for a specified period of time or suspension of rights and privileges, or both, for conduct related to the use, possession, or distribution of drugs that are prohibited by state, federal, or local law. Other penalties that may be imposed for conduct related to the unlawful use, possession, or distribution of drugs or alcohol include disciplinary probation, payment for damages to or misappropriation of property, suspension of rights and privileges, suspension for a specified period of time, dismissal, or such other penalty as may be deemed appropriate under the circumstances.
ON CAMPUS ALCOHOL POLICY
The University of the Incarnate Word expressly forbids possession and/or consumption of alcohol by students, employees or guests who are under the legal drinking age (21 years).

Alcoholic beverages may not be possessed or consumed on campus (to include classrooms, hallways, labs, clinics) and campus public areas (to include parking lots, streets, and sidewalks) or any other area as designated by the Dean of the Rosenberg School of Optometry. Any area on campus can be designated for “temporary special use” at the discretion of the Dean.

Any person or organization sponsoring an on-campus event must obtain prior written approval from the Office of the Dean for the service and consumption of alcoholic beverages for that specific event. The Dean reserves the right to deny the sale or consumption of alcoholic beverages at any event.

UIWRSO will not sell, serve or permit the sale of alcohol on campus except in specifically designated buildings or facilities named by the Dean.

Alcoholic beverages may be served or consumed in special-use facilities only if: It is in compliance with law; It is done at social gatherings approved by the Dean; Alcohol is dispensed by a licensed third-party vendor.

UIWRSO & ITS CLINICAL FACILITIES: NO SMOKING POLICY

SMOKE AND TOBACCO FREE POLICY
PURPOSE
University of the Incarnate Work smoke and tobacco free policy purpose is (1) to protect the public health and welfare by prohibiting smoking and the use of tobacco products, including electronic cigarettes, on all University of the Incarnate Word campuses and (2) to encourage a healthier, more productive living/learning environment for all members of our campus community.

POLICY
Smoking and the use of tobacco products shall not be permitted on UIW campuses in any enclosed place, including, but not limited to, all offices, classrooms, hallways, waiting rooms, restrooms, meeting rooms, community areas, performance venues and private residential space housing. Smoking and the use of tobacco products shall also be prohibited outdoors on all campus property, including, but not limited to, parking lots, sidewalks, paths, fields, sports/recreational areas, and stadiums, as well as in all personal vehicles while on campus. This policy applies to all students, faculty, staff, and other persons on campus, regardless of the purpose for their visit.

For more detailed information about this policy, go to: http://www.uiw.edu/safety/smoking-policy.html
**SEXUAL HARRASSMENT POLICY**

**Sexual Misconduct, Sexual Harassment, Stalking and Relationship Violence Policy**
In accordance with the Campus SaVE, Violence Against Women Act (VAWA), as amended, Title IX, the Clery Act, and other state and federal laws, the University of the Incarnate Word is committed to providing an environment that emphasizes the dignity and worth of every member of its community and that is free from sexual misconduct, including sex based discrimination; sexual harassment; sexual assault; sexual exploitation; stalking; relationship violence (including domestic and dating violence), and retaliation. The University of the Incarnate Word is committed to addressing and working towards preventing crimes of sexual violence. The university encourages the prompt reporting of any incidents.

For more detailed information, go to: [http://uiw.edu/titleix](http://uiw.edu/titleix)

The university’s Title IX and Compliance Coordinator manages all concerns related to alleged violations of the University’s Sexual Misconduct Policy, including sex-based discrimination; sexual harassment; sexual assault; sexual exploitation: stalking; relationship violence (including domestic and dating violence), and retaliation.

To report a complaint or incident of that nature, please go to [http://uiw.edu/titleix](http://uiw.edu/titleix) and click on the “Report an Incident” button or contact:

Dr. Renée Moore, Assistant Dean for Student Affairs  
University of the Incarnate Word Rosenberg School of Optometry  
9725 Datapoint Drive, rm. 313  
(210) 883-1199  
reneem@uiwtx.edu

Caitlin McCamish, Title IX and Compliance Coordinator  
University of the Incarnate Word Main Campus  
Agnese Sosa, 7th Floor, Office 101  
(210) 283-6977  
mccamish@uiwtx.edu
EQUAL OPPORTUNITY AND NON-DISCRIMINATION POLICY

Discrimination and harassment are antithetical to the Mission of the University of the Incarnate Word and will not be tolerated. UIW is committed to providing a professional and collegial work and learning environment that values the diversity, respect and worth of every individual. Accordingly, no form of harassment or conduct which is inappropriate and that may lead to or suggest harassment is tolerated by or against all employees, students, vendors, contractors or any other individuals engaged in activities on behalf of UIW.

The University of the Incarnate Word complies with all applicable federal and state non-discrimination laws, and does not engage in prohibited discrimination on the basis of race, color, national origin, sex, gender, age, disability, genetic information, veteran status, or any other factor protected by law in either employment or the provision of services. As a Catholic institution of higher education sponsored by the Sisters of Charity of the Incarnate Word, the University of the Incarnate Word is, however, exempt from compliance with some provisions of certain civil rights laws, including some provisions of the Title IX of the Education Amendments of 1972. The University of the Incarnate Word is exempt from the prohibition against religious discrimination of the Civil Rights Act of 1964. In accordance with 41 CFR Chapter 60, it shall not be a violation of the equal opportunity clause required by Executive Order 11246 for the University of the Incarnate Word to establish a hiring preference for applicants of the Catholic faith. The university reserves the right to exercise this hiring preference as required to maintain its Catholic identity.

The University of the Incarnate Word is firmly committed to a working and educational environment free from all forms of discrimination and harassment. This includes a strict policy against any harassment, bias or prejudice on the basis of race, color, national origin, sex, gender, age, disability, genetic information, veteran status, or any other factor protected by law in either employment or the provision of services.

The University is also committed to responding swiftly and firmly to any acts of discrimination, and retaliation of which it becomes aware. Students having a compliant should report the harassment to the Assistant Dean for Student Affairs in person, by telephone or by email. Complaints regarding faculty and students may also be made to the Associate Dean for Academic Affairs by telephone or email. Complaints related to the Sexual Misconduct Policy should be referred to the Title IX Compliance Coordinator and/or Assistant Dean for Student Affairs as outlined in the previous section.
STUDENT GRIEVANCE PROCESS

DUE PROCESS/STUDENT GRIEVANCE PROCESS
UIWRSO is committed to fostering a learning environment that promotes academic excellence and personal development. Currently enrolled UIWRSO students with a dispute or grievance may pursue a variety of options to seek resolution. Students are encouraged to voice their concerns in a manner that is respectful of the dignity of the individual, if any, who is the subject of the complaint. It is typically best for all involved to attempt to resolve any dispute or grievance as directly as possible, with the individual(s) involved.

If a student feels they cannot initiate these discussions due to a given situation and/or if these discussions do not produce a resolution, the student may present his/her complaint to the Assistant Dean for Student Affairs (ADSA). The ADSA will typically attempt to resolve the complaint informally, if appropriate. If the complaint cannot be resolved in- formally, or if it is not resolved to the satisfaction of the student, the ADSA will recommend that the student initiate the formal grievance process, which begins with a written request. Following completion of the formal process, a final decision will be transmitted to the student. If satisfactory resolution has not been reached and only if the outcome meets specific grounds for appeal, the student shall have the right to appeal the decision to the Dean of UIWRSO.

Complaints regarding specific incidents should be initiated within five (5) working days of the event. Students who have questions about this policy are strongly urged to discuss them with the ADSA.

GRADES/ACADEMIC WORK GRIEVANCE
The grades you receive each semester are considered final and are rarely overturned. However, if you believe that you received a grade in error, you must initiate your appeal through the instructor of the course. If there is no resolution with the instructor, the official appeal process can be initiated through the ADAA and/or designee of the Dean. All appeals must be in writing. Grades are not subject to challenge after one calendar year.
The UIWRSO Student Handbook supersedes all previously-written University policy and procedure regarding student affairs and shall be the sole reference for the professional Optometry student.
GUIDELINES FOR STUDENT VOLUNTEERS

UIWRSO encourages students to participate in volunteer activities and organizations. As one of the core values of the University of the Incarnate Word, our student’s commitment to service is a priority for the Rosenberg School of Optometry. The concept of giving back and providing assistance to others without expectation of reciprocity is an opportunity to gain a better understanding of the communities we serve as well as an opportunity for personal reflection & growth. In this effort, we are requiring all interns to complete a service learning requirement. Details of this requirement will be released to each class during the Fall term of the first year. Questions regarding this requirement can be addressed by the Office of Student Affairs and/or the Director of Outreach.

Service opportunities will be routinely advertised/offered by student organizations such as SVOSH and FCO as well as by RSO through the Director of Outreach. Participation in these activities should be scheduled outside class and clinical assignments. Off-site volunteer opportunities, organized by student organizations must be approved by RSO through the Director of Outreach and Office of Student Affairs. Student organization officers should refer to the Student Organization Handbook and/or the Office of Student Affairs for questions regarding off-site event/program approval.

With regards to expenses incurred through volunteering, some funding may be available depending on the program in question, i.e., Mission trips. However, ultimately the financial responsibility to participate in a volunteer opportunity such as a mission trip rests with the individual student.

Transportation to volunteer events may also be provided but is not guaranteed. For example, a student organization may reserve a UIW fleet van to travel to an off-site location. However, the faculty/staff/student must be an approved driver through the University. This process can take time, so a student organization interested in taking advantage of this option should meet with the Office of Student Affairs to coordinate well in advance of the event.

Many times, a student volunteer should be prepared to sign a waiver of liability when participating in and/or when being transported to an event.

Please remember that service requires dedication. Although service opportunities are voluntary, once a student indicates that he/she will participate, the school expects the student to meet their commitments. Cancelling last minute, showing up late/leaving early or not showing at all can negatively impact not only the other volunteers and officers coordinating the event but also the organization that has requested our assistance and ultimately the community members we will be serving. Therefore, to ensure all students understand the expectations of a volunteer, all students are required to adhere to the following policy when volunteering:
♦ Always be at the event at least 10-15 minutes early. Many times the program requires a check-in and assignment or brief orientation process so DO NOT BE LATE.

♦ Dress comfortably but professionally based on the expectations of the student organization or community organization you will be volunteering with.

♦ Be prepared and willing to assist with any tasks that the event coordinator assigns. If you are unsure of or uncomfortable with a specific assignment, please ask the officer/staff/faculty supervisor on site for clarification.

♦ If a student needs to cancel, the student should contact the officer/staff/faculty member coordinating the event within a reasonable timeframe prior to the program.
  • Cancellation Policy:
    • Participants must give 24-hour notice for cancellation of local vision screenings. Local vision screenings are defined as in the greater San Antonio area.
    • Participants are required to give 7 days’ notice for cancellation of regional vision screenings. Regional vision screenings are defined as trips in the state of Texas, outside of San Antonio.
    • Participants are required to give 14 days’ notice for cancellation of domestic mission trips or vision screenings. Domestic vision screenings or mission trips are defined as trips outside of the state of Texas, within the boundaries of the United States.
    • Participants are required to give 30 days’ notice for cancellation of an international mission trip. International mission trips are defined as trips outside of the United States.

♦ If a student becomes ill or experiences a family emergency which prevents them from attending the volunteer activity, this is considered a valid excuse. The student should contact the officer/staff/faculty member coordinating the volunteer activity immediately however no further action will be taken.

♦ If a student does not give the proper notice to cancel participation in a volunteer activity and does not have a valid excuse as outlined above, the student will be reported to Student Affairs and professional conduct processes may be initiated.

♦ All professional conduct expectations as outlined in the Student Handbook apply when representing RSO in a school related volunteer activity.
Policy and Process for Mission Trips
UIWRSO considers mission trips a valuable supplement to the educational and clinical experience of our interns. Considerations when coordinating and/or participating in mission trips include:

♦ A proposal must be drafted and submitted to the Director of Outreach outlining:
  ▪ the organizations coordinating and participating in the mission trip with point of contact information
  ▪ tentative location,
  ▪ tentative dates,
  ▪ # of interns/# of faculty needed,
    • Mission Trips must include at least one O.D. or licensed health care provider, possibly more depending on size of group traveling
  ▪ summary of projected intern duties and anticipated skill level needed for mission trip
♦ Approval process and coordination of mission trips requires months of advanced planning.
  ▪ Submission of a proposal with a short timetable can be cause for denial
♦ The safety of our interns and doctors is the most important consideration. Each potential international location must be vetted by the UIW Office of International Affairs. Considerations include travel warnings listed by the US Department of State. Approvals can be rescinded at any time should there be a change to the travel advisory status. For this reason and many others, we require the student to purchase trip insurance.
  ▪ Please note, if traveling abroad, it is the responsibility of the student to complete the appropriate immunizations and documentation. Required immunizations will vary depending on mission trip location. All required documentation must be completed and on file in advance of travel as specified by the Director of Outreach and/or the organization coordinating the mission trip. A participant should be prepared to sign a waiver of liability to participate in a mission trip.
♦ Once the mission trip proposal is approved, the student organization can begin recruiting volunteers
♦ A complete list of interns who plan to participate in a given mission trip must be submitted to the Director of Outreach for final individual intern approval
  ▪ All interns participating on mission trips must have a 2.5 cumulative GPA or better and cannot be on academic, clinic or disciplinary probation
  ▪ Specific class/intern eligibility for mission trips will be partly determined by the specific level of optometric skill required for the mission
  ▪ Additional considerations for mission trip approval include the academic schedule and clinical assignments.
    • 4th Year externs must have approval from the extern preceptor
    • 4th Year interns on in-house assignment & 3rd Years on clinical rotations must have approval from the Asst. Dean of Clinical Affairs

The UIWRSO Student Handbook supersedes all previously-written University policy and procedure regarding student affairs and shall be the sole reference for the professional Optometry student.
♦ The clinical experience involved in the mission trip will be considered when determining whether the clinical time missed will need to be made up at a later date.
♦ Other activities scheduled for an intern that would cause said intern to miss clinic will also be evaluated when determining individual approval (i.e., conferences)
  • 1st, 2nd and 3rd Years must receive approval for their mission trip from the Director of Outreach who will communicate with the appropriate individuals regarding the student’s absence.
  ♦ For interns completing the first semester of the professional program, no trips requiring absence from lecture or lab will be approved
    ▪ Student Organizations and/or coordinating groups may have additional eligibility requirements for specific intern participation.
♦ Mission trips are expensive, especially when traveling abroad. Although there may be travel grants and other funding opportunities, this is not guaranteed. Ultimately the financial responsibility rests with the individual intern.
STUDENT ORGANIZATIONS AND GOVERNMENT

GUIDELINES FOR STUDENT ORGANIZATIONS
UIWRSO encourages participation in student organizations and clubs, as an enhancement to the educational and professional growth component. Participation in these recognized student organizations provides opportunities in leadership, self-government, responsibility, special interest development, and peer collaboration. Each student organization and its publications, if applicable, has a responsibility to its members and UIWRSO, to conduct its affairs in a responsible and professional manner. It is expected that the activities of the organization will not conflict with the purposes or mission of UIWRSO or UIW.

To be elected or appointed, and to maintain a leadership position in any student organization, a minimum cumulative grade point average of 2.50 is required. A student being placed on academic, clinic or professional conduct probation may not hold office in any student organization.

Student organizations whose purpose, membership, and activity remain constant from year to year, and are formally recognized by UIWRSO, are considered official student organizations. To develop and maintain official organization status, the student organization is expected to meet policy guidelines. Student organizations that are interested in conducting activities on a yearly basis, should seek formal recognition from UIWRSO through CardinalSync and the Office of Student Affairs.

All Student Organizations are responsible for knowing and meeting current University policy and procedures. All Student Organizations can gain access to University policy and procedure through yearly officer trainings coordinated by Student Affairs, review of the Student Organization Handbook provided by Student Affairs and/or regular advising provided by Student Affairs. A Student Organization who fails to adhere to current policy and procedure may face sanctions including probationary status and/or revocation of official student organization status at UIWRSO.

To be considered for official status, interested potential officers should first meet with Student Affairs and submit a written request for formal recognition by UIWRSO. If the initial request is accepted, final approval is contingent on completing the student organization registration/renewal process through CardinalSync. The organization should be prepared to provide 1) a copy of the organization’s official constitution; the bylaws and constitution must include: name of the organization (and any national affiliation), purpose of the organization, requirements for membership, procedures for election of officers, meetings and quorums to conduct business, process for the assessment of dues and other finances, procedures to change bylaws and statement of dissolution. 2) A yearly listing of the current officers 3) a UIWRSO advisor from the administration, faculty or staff. 4) A yearly complete list of members.
The Assistant Dean for Student Affairs (ADSA) or designee will consider the registration/renewal request and make a decision within a four-week period. If the organization is granted official status, formal recognition will continue as long as the organization remains active & in compliance with all mandatory trainings as well as its agenda and function remain consistent with the mission of UIWRSO. If major changes occur in the purpose or function of an official organization, or if dereliction of responsibilities occur, the ADSA will review the organization’s status, deciding to continue or cease official recognition.

Any student organization which conducts activities at UIWRSO, is required to support policies prohibiting discrimination on the basis of race, color, creed, religion, sex, age, disability, sexual orientation, or national origin.

Official student organizations will be permitted to use UIWRSO facilities on a prearranged basis, provided that these arrangements do not conflict with other scheduled UIWRSO activities or established policy.

UIWRSO is legally accountable for monies raised through student organization fundraising. Under this arrangement, student organizations must obtain prior approval by the Assistant Dean for Student Affairs (ADSA) and the Assistant Dean of Professional Advancement, to solicit funds or request goods/services from any external entity (company, business, vendor). These requests will be reviewed and authorized on a case-by-case basis. Donations, in the form of gifts, funds, and/or services received must be appropriately referenced, and subsequently reported to the office of Student Affairs for recording purposes.

All organizations are responsible for maintaining their own account balances. Student Organizations requesting access to funds in their account for an event should set an appointment to see the Student Support Services Coordinator.

Please review the Student Organization Handbook posted to CardinalSync in the RSO Community Resources Portal for specific policies and procedures related to student organizations at RSO.
UIWRSO STUDENT ORGANIZATIONS
The following is a listing and general description of the UIWRSO active student organizations. To support our student’s professional and personal development, UIWRSO mass enrolls and pays membership dues for all students to participate in the SGA, AOSA, STOA and AAO. For additional details on all organizations at UIWRSO, please contact the student organization officers and/or review their portals via CardinalSync.

*STUDENT GOVERNMENT ASSOCIATION (SGA)

The SGA is the official student representation regarding student policy and governance recommendations. The SGA serves to enhance communication between optometry students, faculty, and administration. SGA representatives collaborate and discuss issues pertinent to the entire UIWRSO student body, and help organize events for the purpose of unifying the student body.

Active members include: any optometry student in good standing, one advisor, the student Trustee & Trustee-elect of the AOSA, one SGA president, one SGA secretary/ treasurer, and three voting members from each class, as follows: class president, class vice-president and class secretary/treasurer. SGA members serve for one year; each member is entitled to full privileges of the organization.

The SGA meets regularly to discuss issues and review opinions brought forth by representatives, for further action, if indicated. More information on SGA structure and function is listed below, in the subsection on student governance.

*AMERICAN OPTOMETRIC STUDENT ASSOCIATION (AOSA)

The AOSA is an independent national optometric student organization whose policies and activities are determined by its membership. The AOSA includes students representing all the Schools and Colleges of Optometry in the U.S., Canada and Puerto Rico. Its main goals are representation and welfare of optometry students, as well as promoting vision education to the public.

Each optometric institution selects an AOA Trustee & Trustee Elect as representatives at all AOSA functions. The AOSA Trustee & Trustee Elect are voting members of the Student Government Association. The AOSA is the voice of optometry students directed to the policy-making bodies of national optometric organizations, such as the American Optometric Association, the National Board of Examiners in Optometry and the Association of Schools and Colleges of Optometry to name a few. The national AOSA Congress is held annually at one of the optometry schools or colleges, usually in January.
*AMERICAN ACADEMY OF OPTOMETRY STUDENT CHAPTER (AAO)*

The American Academy of Optometry is the major academic and research arm of organized optometry. Offering the most up-to-date clinical continuing education and vision research at the Annual Meeting and with the journal *Optometry and Vision Science*, the AAO upholds its mission of promoting the art and science of vision care through lifelong learning. Members include students, vision scientists, and ODs of all practice modalities. The majority of Fellows (FAAO) are private practitioners, and 86% are involved in direct patient care. Student membership may be granted to students who are in good academic standing at an accredited school or college of optometry, to full-time students in vision sciences and related sciences, and to residents in accredited optometric residency programs. Benefits include all the Academy publications, and complete access to the Academy Annual Meeting at a reduced rate. The RSO Student Chapter strives to increase student membership of the AAO, offer travel grants to students attending the Annual Meeting, facilitate the Academy programs of Student Fellowship and conversion of students to Candidates, and provide opportunities for students to participate in scholarly activity.

*STUDENT COUNTRY & STATE OPTOMETRIC ASSOCIATIONS*

Student Country/State Optometric Associations function to provide fellowship for students of particular residencies and to act as a liaison between students and the optometric associations. Student associations often maintain close contact with state associations, to provide communication and services for students who wish to practice in a particular state. Currently the Student Texas Optometric Association (STOA) and the Canadian Association of Optometry Students (CAOS) are active associations at UIWRSO.

*NATIONAL OPTOMETRIC STUDENT ASSOCIATION (NOSA)*

The National Optometric Student Association is an organization dedicated to increasing minority representation in Optometry and is a valuable support group for minority students. NOSA chapters frequently conduct screenings in minority communities throughout the year and represent optometry in health career programs at high schools and colleges.
*STUDENT VOLUNTEERS IN OPTOMETRIC SERVICE TO HUMANITY (SVOSH)

This charitable organization is dedicated to providing uncompensated eye care and spectacles to needy communities in the United States and other areas of the world, typically Central America, who would not otherwise receive care. Optometry students and optometrists conduct vision care ten-day mission trips, which include vision examinations, dispensing of eyeglasses, and detection, treatment and appropriate referral of ocular pathology.

Annually, SVOSH team members work to collect, inspect, and sort eyeglasses donated by various individuals and organizations, and conduct projects and activities aimed at financing travel expenses. In addition to mission trips abroad, it is anticipated that UIWRSO SVOSH will provide eye care to underprivileged areas in southwest Texas.

*SOUTHEASTERN CONGRESS OF OPTOMETRY STUDENTS ORGANIZATION (SECO)

The SECO student organization keeps students from the southeast and students looking to move to the southeast connected with the Southern Council of Optometry. States involved under SoCO and SECO are Georgia, Tennessee, South Carolina, Kentucky, North Carolina, Florida, Alabama, Louisiana, Mississippi, Arkansas, Virginia and West Virginia. The UIWRSO chapter maintains communication with the SECO International and relations with its student advisory committee, annual convention and continuing education courses.

Student Honorary Organizations

*GOLD KEY INTERNATIONAL OPTOMETRIC HONOR SOCIETY

The purpose of the Gold Key is to recognize upper-class students who have demonstrated outstanding professional and ethical attitudes through leadership in their class, school and profession. Typically, Gold Key membership is restricted to third and fourth year students; no more than five percent of third year and ten percent of fourth year students may hold membership. The present student membership of Gold Key is solely responsible for the selection of new members, based upon pre-determined leadership and professional qualities. All selected candidates are chosen for lifetime membership.
*BETA SIGMA KAPPA (BSK)*

Beta Sigma Kappa is an international optometric honor society. Founded in 1925 by a small group of optometrists in Illinois, Beta Sigma Kappa now has student chapters in every school and college of optometry in the United States, with two in Canada, and one in Puerto Rico. To be eligible for BSK membership, a student must attain a grade point average of 3.5 in their first professional year, a cumulative GPA of 3.4 in the first two years, a 3.3 cumulative GPA for the first three years and a 3.2 cumulative GPA for all four professional years.

*STUDENT AMBASSADORS*

Ambassadors assist in student recruitment, admissions, and public relations functions of UIWRSO. Additionally, Ambassadors can be used by RSO committees for student representation. Ambassadors are selected from members of every active class based upon an application process. The application process is coordinated by the Office of Student Affairs in collaboration with the Faculty Scholarship & Awards Committee. Student Ambassadors serve one-year terms.

**Special Interest Organizations and Clubs**

*COLLEGE OF OPTOMETRISTS IN VISION DEVELOPMENT (COVD)*

The College of Optometrists in Vision Development is an international membership association of eye care professionals including optometrists, optometry students, and vision therapists. The mission of COVD is to serve as an advocate for comprehensive vision care emphasizing a developmental and behavioral approach. The RSO chapter is dedicated to encouraging students interested in developmental optometry, facilitating the transition from optometry school to vision therapy residencies and private practice, and promoting community awareness of developmental vision problems.

*FELLOWSHIP OF CHRISTIAN OPTOMETRISTS (FCO)*

FCO is a student organization, and local chapter of the National FCO, that provides pre-optometry and optometry students with a vehicle for spiritual growth and fellowship. FCO encourages opportunities for students to successfully combine their professional skills with mission work consistent with their Christian faith. Organization’s activities may include luncheon seminars with featured speakers, Bible studies, and a yearly mission trip for humanitarian purposes.
*SPORTS VISION ASSOCIATION (SVA)*

The Sports Vision Association provides opportunities for its student members to gain experience in vision care as it relates to various sports fields. SVA members will provide vision screenings for student-athletes in the San Antonio area, helping to identify athletes who would benefit from visual enhancement or vision therapy. The SVA will also maintain membership with the Sports Vision Section (SVS) of the American Optometric Association, the nation’s largest group of students and doctors of optometry, and allied sports professionals, who are dedicated to advancing the quality and delivery of sports vision care through education, eye injury prevention, and the enhancement of the visual performance of athletes.

*CONTACT LENS SOCIETY (CLS)*

CLS is dedicated to extending contact lens interest and knowledge among students and thereby improving contact lens patient care. This society is open to all third and fourth year professional students, and will involve seminars, presentations, and invited lecturers regarding updates on lenses, equipment and clinical care.

*PRIVATE PRACTICE ASSOCIATION (PPA)*

This club is designed to help prepare UIWRSO students for entering private practice by introducing and exposing interested students to the business and practice management aspects of the profession. This club will promote private practice as a career choice and will involve seminars, presentations, and invited lecturers regarding practice management, and a variety of private practice-related topics.

*LOW VISION & REHAB (LVR)*

LVR’s primary purpose is to improve our students' academic knowledge of ocular disease, facilitate ongoing development in the areas of low vision care, and to increase recognition of their effect on quality of life. LVR strives to constantly improve as future optometrists and to enhance the delivery, effectiveness and efficiency of eye and vision care services.
STUDENT GOVERNANCE

The SGA is the official student representation regarding student policy and governance recommendations. The SGA serves to enhance communication between optometry students, faculty and administration.

The SGA Executive Council is comprised of our 3rd Year Class President, Vice President, Secretary Treasurer and Clinic Representative. Additionally, SGA is comprised of Class Representatives (President, Vice President and Secretary/Treasurer) representing Years 1 and 2 of the UIWRSO classes. 4th Years have a representative in SGA by term. Additional members of SGA include the AOSA Trustee and Trustee-Elect.

General elections for SGA positions will take place during the spring semester of each academic year, excepting the 1st Years who will complete elections at the start of the Spring term. SGA officers serve one year terms, excepting the 1st Year class representatives who serve one semester.

*To be elected and to maintain a governance position (e.g. SGA officer, Class representative, Student Organization officer), a cumulative GPA of 2.50 is required.* A student being placed on academic, clinic or professional conduct probation may not hold office in any student organization.

The official SGA constitution, including mission, goals, bylaws and membership can be reviewed through the SGA portal in CardinalSync, by contacting an SGA executive council member and/or reviewing the current constitution on file within Student Affairs. The SGA will meet regularly to fulfill the mission and goals of the organization. The faculty advisor for the SGA attends meetings and provides feedback when needed.

**Student Governance Structure:**

1. **STUDENT GOVERNMENT ASSOCIATION (SGA) EXECUTIVE COUNCIL:**
   - 3rd Year President
   - 3rd Year Vice-President
   - 3rd Year Secretary/Treasurer
   - 3rd Year Clinic Rep

2. **CLASS REPRESENTATIVES (representing Years 1-2; 4 of UIWRSO classes):**
   - President
   - Vice-President
   - Secretary/Treasurer
   - 4th Year Summer, Fall, Spring Representatives

3. **AOSA trustee and AOSA trustee elect**
FINANCIAL AID

A number of financial assistance programs exist to help students meet the cost of attending the UIW School of Optometry. These programs include student loans, student employment, institutional scholarships, and outside scholarships. In order to be awarded financial aid, students must complete the financial aid application process and submit all required forms by the appropriate deadline.

The UIWRSO Director of Admissions and Student Services will work closely with the University’s main financial aid office to ensure that optometry students are awarded financial assistance for which they qualify. All students will be awarded and packaged financial aid up to their total cost of attendance, which includes a budget for tuition, fees, room, board, books, supplies/equipment, transportation, and personal expenses.

Upon admission and enrollment in the School of Optometry, students will be encouraged to meet annually with the UIWRSO Director of Admissions and Student Services to review their financial needs and determine their financial packaging for the upcoming academic year. Financial aid and debt counseling information sessions designed specifically for optometry students will be conducted periodically. Students may also meet individually with the Director of Admissions and Student Services at any time, to review their financial aid status, discuss debt management strategies, or obtain financial information.

Students are kept informed of any changes or updates regarding financial aid through email communication, printed materials, and the financial aid websites for UIW and UIWRSO.

Student Tuition Payment Policy

All UIWRSO students are responsible for ensuring that tuition & fees are paid in full each term throughout the four-year professional program. Upon registration, all students are required to pay the full semester’s tuition and fees by the first day of classes. Failure to clear an account by the first day of classes for each term will result in a business office hold, late fees and will prevent a student from being registered in subsequent semesters. Should any student foresee difficulty with meeting the tuition payment policy outlined above, it is the student’s responsibility to immediately contact the UIWRSO Office of Student Affairs for further instruction & assistance.
### SAN ANTONIO LIVING

#### HOUSING

<table>
<thead>
<tr>
<th>Location</th>
<th>Distance to UIW</th>
<th>Address Details</th>
</tr>
</thead>
</table>
| Abode Apartment Homes         | 2.3 miles       | 7600 Callaghan Rd  
San Antonio, TX 78229      |
|                               |                 | (210) 342-8959  
[www.abodeapts.com](http://www.abodeapts.com) |
| Bella Madera at Shavano Park  | 4.6 miles       | 2914 Olmos Creek Dr.  
San Antonio, TX 78230      |
|                               |                 | (210) 493-1700  
[www.thebellamadera.com](http://www.thebellamadera.com) |
| Carlyle Place Apartments      | 4.9 miles       | 1751 Babcock Rd.  
San Antonio, TX 78229      |
|                               |                 | (210) 591-7229  
[www.venterraliving.com/apartments/carlile](http://www.venterraliving.com/apartments/carlile) |
| Colonnade Apartments          | 0.9 miles       | 9898 Colonnade Blvd.  
San Antonio, TX 78230      |
|                               |                 | (210) 694-9898  
[www.colonnadesa.com](http://www.colonnadesa.com) |
| Fountainhead Apartments       | 1.2 miles       | 4400 Horizon Hill Blvd  
San Antonio, TX 78229      |
|                               |                 | (210) 370-7902  
[www.liveatfountainhead.com](http://www.liveatfountainhead.com) |
| Hidden Oaks Apartments        | 1.5 miles       | 13129 NW Military Hwy  
San Antonio, TX 78231      |
|                               |                 | (210) 493-3801  
[www.thehiddenoaksapts.com](http://www.thehiddenoaksapts.com) |
| Monterra Apartments           | 4.1 miles       | 6033 De Zavala Rd.  
San Antonio, TX 78249      |
|                               |                 | (210) 691-2993  
[www.liveatmonterra.com](http://www.liveatmonterra.com) |
| Oak Terrace Apartments        | 1.4 miles       | 9203 IH10  
San Antonio, TX 78230      |
|                               |                 | (210) 690-0148  
[www.liveatoakterrace.com](http://www.liveatoakterrace.com) |
| Quarry Station Apartments     | 3.8 miles       | 340 Treeline Park  
San Antonio, TX 78209      |
|                               |                 | (844) 657-3602  
[www.quarrystation.com](http://www.quarrystation.com) |
| Rosemont Olmos Park           | 7.7 miles       | 402 Holland Ave.  
San Antonio, TX 78212      |
|                               |                 | (855) 344-0103  
[www.rosemontolmospark.com](http://www.rosemontolmospark.com) |
| San Antonio Station           | 0.6 miles       | 7458 Louis Pasteur  
San Antonio, TX 78229      |
|                               |                 | (210) 614-3679  
[www.satation.com](http://www.satation.com) |
| Signature Ridge               | 1.8 miles       | 3711 Medical Dr.  
San Antonio, TX 78229      |
|                               |                 | (210) 615-8088  
[www.signatureridgeliving.com](http://www.signatureridgeliving.com) |

The UIWRSO Student Handbook supersedes all previously-written University policy and procedure regarding student affairs and shall be the sole reference for the professional Optometry student.
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Turtle Creek Apartments 0.8 miles
3629 Medical Drive
San Antonio, TX 78229
(210) 871-1560
www.turtlecreekvistaapt.com

Ventana Apartments 1.0 miles
11020 Huebner Oaks
San Antonio, TX 78230
(210) 981-3439
www.ventana-arts.com

The Enclave at 1550 Apartments 4.9 miles
1550 Jackson Keller Rd.
San Antonio, TX 78213
(877) 329-2410
www.missionrockresidential.com

The Vintage Apartments 1.3 miles
7733 Louis Pasteur
San Antonio, TX 78229
(210) 910-4272
www.rentanapt.com

Windridge Apartments 2.1 miles
2502 Babcock
San Antonio, TX 78229
(210) 775-0392
www.liveatwindridge.com

**UTILITY CONNECTION**

SAWS - San Antonio Water System Phone:
(210) 704-SAWS (7297)
Call for connection, specific address is needed
www.saws.org

CPS Energy
Phone: (210) 353-2222
www.cpsenergy.com

**VEHICLE REGISTRATION**

San Antonio DMV
4615 Northwest Loop
San Antonio, TX 78229
(210) 615-1110
OFFICE HOURS: M-F 8:00-5:00
www.txdot.gov

Texas Department of Public Safety
7410 Huebner Rd
San Antonio, TX 78240
(210) 531-1000
OFFICE HOURS: M-F 7:30-6:00
www.dps.texas.gov

**VOTER REGISTRATION**

Bexar County
1103 S. Frio, Ste. 100
San Antonio, TX 78207
(210) 335-8683
www.votetexas.gov/register-to-vote/
The UIWRSO Student Handbook supersedes all previously-written University policy and procedure regarding student affairs and shall be the sole reference for the professional Optometry student.
CAMPUS AREA RESTAURANTS

Walking distance:

Wendy’s 0.10 miles  Pizza Hut 0.20 miles
9340 Wurzbach
San Antonio, TX 78240
(210) 593-0244
www.wendys.com

Jack In The Box 0.10 miles  Pasha Medit. Grill 0.12 miles
9330 Wurzbach Rd
San Antonio, TX 78240
(210) 593-0420
www.jackinthebox.com

Taco Bell 0.10 miles  Jerusalem Grill 0.15 miles
9300 Wurzbach Rd
San Antonio, TX 78240
(210) 591-0639
www.tacobell.com

El Gallito De Jalisco 0.10 miles  McDonald’s 0.25 miles
9226 Wurzbach Rd
San Antonio, TX 78240
(210) 614-7114

Fujiya Japanese Garden 0.27 miles  Yellowfish Sushi 0.30 miles
9030 Wurzbach Rd
San Antonio, TX 78240
(210) 615-7553
www.fuiyajapanesegarden.com

Bill Millers 0.15 miles  Denny’s 0.30 miles
9202 Wurzbach Rd
San Antonio, TX 78240
(210) 692-7373
www.billmillers.com

му

Walking distance:

Wendy’s 0.10 miles  Pizza Hut 0.20 miles
9340 Wurzbach
San Antonio, TX 78240
(210) 593-0244
www.wendys.com

Jack In The Box 0.10 miles  Pasha Medit. Grill 0.12 miles
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(210) 614-7114

Fujiya Japanese Garden 0.27 miles  Yellowfish Sushi 0.30 miles
9030 Wurzbach Rd
San Antonio, TX 78240
(210) 615-7553
www.fuiyajapanesegarden.com

Bill Millers 0.15 miles  Denny’s 0.30 miles
9202 Wurzbach Rd
San Antonio, TX 78240
(210) 692-7373
www.billmillers.com
<table>
<thead>
<tr>
<th>Restaurant</th>
<th>Distance</th>
<th>Address</th>
<th>Phone Number</th>
<th>Website</th>
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<tbody>
<tr>
<td>Tommy’s Restaurant</td>
<td>0.4 miles</td>
<td>8823 Wurzbach Rd</td>
<td>(210) 558-9777</td>
<td><a href="http://www.mytommys.com">www.mytommys.com</a></td>
</tr>
<tr>
<td>Mama Margie’s Restaurant Mexican</td>
<td>0.4 miles</td>
<td>9950 W Interstate 10</td>
<td>(210) 561-0400</td>
<td><a href="http://www.mamamargies.com">www.mamamargies.com</a></td>
</tr>
<tr>
<td>Golden Wok Chinese</td>
<td>0.4 miles</td>
<td>8822 Wurzbach Rd</td>
<td>(210) 615-8282</td>
<td><a href="http://www.goldenwoksa.com">www.goldenwoksa.com</a></td>
</tr>
<tr>
<td>Asian Star</td>
<td>0.4 miles</td>
<td>9919 Colonial Sq</td>
<td>(210) 561-7688</td>
<td><a href="http://www.asianstarsuperbuffet.com">www.asianstarsuperbuffet.com</a></td>
</tr>
<tr>
<td>Royal Cuisine (Halal)</td>
<td>0.4 miles</td>
<td>8931 Wurzbach Rd</td>
<td>(210) 265-5463</td>
<td><a href="http://www.royalcuisinesa.com">www.royalcuisinesa.com</a></td>
</tr>
<tr>
<td>Chester’s Hamburger’s</td>
<td>0.4 miles</td>
<td>9980 W Interstate 10</td>
<td>(210) 699-1222</td>
<td><a href="http://www.chestershamburgers.com/home.html">www.chestershamburgers.com/home.html</a></td>
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<tr>
<td>Bombay Hall Indian Cuisine</td>
<td>0.42 miles</td>
<td>8783 Wurzbach Rd</td>
<td>(210) 691-5900</td>
<td><a href="http://www.bombayhall.com">www.bombayhall.com</a></td>
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<tr>
<td>Sushi Zushi</td>
<td>0.4 miles</td>
<td>9867 W Interstate 10</td>
<td>(210) 691-3332</td>
<td><a href="http://www.sushizushi.com">www.sushizushi.com</a></td>
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<td>China Garden</td>
<td>0.45 miles</td>
<td>8742 Wurzbach Rd</td>
<td>(210) 593-9393</td>
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<tr>
<td>Zedric’s (Ready-to-Eat)</td>
<td>0.4 miles</td>
<td>9872 W Interstate 10</td>
<td>(210) 541-0404</td>
<td><a href="http://www.zedrics.com">www.zedrics.com</a></td>
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<tr>
<td>Subway</td>
<td>0.46 miles</td>
<td>8727 Wurzbach Rd</td>
<td>(210) 696-8339</td>
<td><a href="http://www.order.subway.com">www.order.subway.com</a></td>
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<tr>
<td>Fuddrucker’s</td>
<td>0.4 miles</td>
<td>9845 W Interstate 10</td>
<td>(210) 694-0825</td>
<td><a href="http://www.fuddruckers.com">www.fuddruckers.com</a></td>
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<tr>
<td>Ember’s</td>
<td>0.4 miles</td>
<td>9818 W Interstate 10</td>
<td>(210) 562-3075</td>
<td><a href="http://www.embersssa.com">www.embersssa.com</a></td>
</tr>
<tr>
<td>Goomba’s Pizza</td>
<td>0.4 miles</td>
<td>9825 W Interstate 10</td>
<td>(210) 561-1600</td>
<td><a href="http://www.goombascolonnade.com">www.goombascolonnade.com</a></td>
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### Within 1 mile radius:

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<thead>
<tr>
<th>Restaurant</th>
<th>Distance to UIW</th>
<th>Address</th>
<th>Phone Number</th>
<th>Website</th>
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<tbody>
<tr>
<td>Wasabi</td>
<td>0.5 miles</td>
<td>9921 W Interstate 10</td>
<td>(210) 877-2300</td>
<td><a href="http://www.wasabisa.com">www.wasabisa.com</a></td>
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<tr>
<td>San Antonio, TX 78230</td>
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<tr>
<td>Jason’s Deli</td>
<td>0.5 miles</td>
<td>9933 W Interstate 10</td>
<td>(210) 690-3354</td>
<td><a href="http://www.jasonsdeli.com">www.jasonsdeli.com</a></td>
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<tr>
<td>San Antonio, TX 78230</td>
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<tr>
<td>Berni Vietnamese Restaurant</td>
<td>0.5 miles</td>
<td>8742 Wurzbach Rd</td>
<td>(210) 485-5982</td>
<td><a href="http://www.almocafe.com">www.almocafe.com</a></td>
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<tr>
<td>San Antonio, TX 78240</td>
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<td>Alamo Cafe</td>
<td>0.6 miles</td>
<td>10060 W Interstate 10</td>
<td>(210) 691-8827</td>
<td><a href="http://www.almocafe.com">www.almocafe.com</a></td>
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<td>San Antonio, TX 78230</td>
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<tr>
<td>Curry Bowl</td>
<td>0.6 miles</td>
<td>10227 Ironside Dr</td>
<td>(210) 558-8289</td>
<td><a href="http://www.almocafe.com">www.almocafe.com</a></td>
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<tr>
<td>San Antonio, TX 78230</td>
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<td>Honeybaked</td>
<td>0.7 miles</td>
<td>9963 W Interstate 10</td>
<td>(210) 697-8844</td>
<td><a href="http://www.honeybakedstore.com">www.honeybakedstore.com</a></td>
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<td>Zaytune Medit. Grill</td>
<td>0.7 miles</td>
<td>9955 W Interstate 10</td>
<td>(210) 468-2700</td>
<td><a href="http://www.zaytunebrillsa.com">www.zaytunebrillsa.com</a></td>
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<td>San Antonio, TX 78230</td>
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<td>Firehouse Subs</td>
<td>0.7 miles</td>
<td>9961 W Interstate 10</td>
<td>(210) 696-4500</td>
<td><a href="http://www.firehousesubs.com">www.firehousesubs.com</a></td>
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<td>San Antonio, TX 78230</td>
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<td>Taco Cabana</td>
<td>0.8 miles</td>
<td>8516 Fredericksburg Rd</td>
<td>(210) 615-0902</td>
<td><a href="http://www.tacocabana.com">www.tacocabana.com</a></td>
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<tr>
<td>Lindo Jalisco Grill</td>
<td>0.8 miles</td>
<td>8434 Fredericksburg Rd</td>
<td>(210) 957-1860</td>
<td><a href="http://www.tacocabana.com">www.tacocabana.com</a></td>
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<tr>
<td>Domino’s Pizza</td>
<td>0.8 miles</td>
<td>8442 Fredericksburg Rd</td>
<td>(210) 616-0032</td>
<td><a href="http://www.dominos.com">www.dominos.com</a></td>
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<tr>
<td>Aldo’s Ristorante Italiano</td>
<td>0.88 miles</td>
<td>8593 Fredericksburg Rd</td>
<td>(210) 696-2536</td>
<td><a href="http://www.aldossa.com">www.aldossa.com</a></td>
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<tr>
<td>Dry Dock Oyster Bar</td>
<td>0.87 miles</td>
<td>8522 Fredericksburg Rd</td>
<td>(210) 692-3959</td>
<td><a href="http://www.drydocktexas.com">www.drydocktexas.com</a></td>
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<tr>
<td>San Antonio, TX 78229</td>
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<tr>
<td>El Taco Tote</td>
<td>0.54 miles</td>
<td>9502 W Interstate 10</td>
<td>(210) 593-1553</td>
<td><a href="http://www.tacotote.com">www.tacotote.com</a></td>
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**Within 1 mile radius:**

<table>
<thead>
<tr>
<th>Name</th>
<th>Distance</th>
<th>Near</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
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<tbody>
<tr>
<td>Dahlia Thai Cuisine</td>
<td>0.88</td>
<td>0.9</td>
<td>8498 Fredericksburg Rd</td>
<td>(210) 233-1237</td>
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<tr>
<td>(210) 233-1237</td>
<td></td>
<td></td>
<td>The County Line [BBQ]</td>
<td>10101 W Interstate 10</td>
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<td>10101 W Interstate 10</td>
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<td></td>
<td>San Antonio, TX 78230</td>
<td>(210) 641-1998</td>
<td><a href="http://www.countyline.com">www.countyline.com</a></td>
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<tr>
<td>S.A. Burger Company</td>
<td>0.94</td>
<td>0.9</td>
<td>8440 Fredericksburg Rd</td>
<td>(210) 949-0303</td>
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<td>8440 Fredericksburg Rd</td>
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<tr>
<td>(210) 949-0303</td>
<td></td>
<td></td>
<td>Sea Island Shrimp House</td>
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<td>10303 W Interstate 10</td>
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<td></td>
<td>San Antonio, TX 78230</td>
<td>(210) 558-8989</td>
<td><a href="http://www.shrimphouse.com">www.shrimphouse.com</a></td>
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<tr>
<td>India Palace</td>
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<td>8474 Fredericksburg Rd</td>
<td>(210) 692-5262</td>
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<tr>
<td>(210) 692-5262</td>
<td></td>
<td></td>
<td>Laddu Khan Kabab &amp; Biryani</td>
<td>4081 Medical Dr</td>
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<td>4081 Medical Dr</td>
<td></td>
<td></td>
<td>San Antonio, TX 78229</td>
<td>(210) 615-7861</td>
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<tr>
<td>Jasmine Thai Restaurant</td>
<td>0.9</td>
<td>0.7</td>
<td>4065 Medical Dr</td>
<td>(210) 615-6622</td>
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<td>4065 Medical Dr</td>
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<td></td>
<td>San Antonio, TX 78229</td>
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<tr>
<td>(210) 615-6622</td>
<td></td>
<td></td>
<td>Taqueria El Rodeo Jalisco</td>
<td>3721 Colony Dr</td>
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<tr>
<td>3721 Colony Dr</td>
<td></td>
<td></td>
<td>San Antonio, TX 78230</td>
<td>(210) 690-7979</td>
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<tr>
<td>Taqueria Datapoint</td>
<td>0.9</td>
<td>0.7</td>
<td>4063 Medical Dr</td>
<td>(210) 615-3644</td>
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</tr>
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<td>4063 Medical Dr</td>
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<td></td>
<td>San Antonio, TX 78229</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(210) 615-3644</td>
<td></td>
<td></td>
<td>Popeyes Louisiana Kitchen</td>
<td>10131 Wurzbach Rd</td>
<td></td>
</tr>
<tr>
<td>10131 Wurzbach Rd</td>
<td></td>
<td></td>
<td>San Antonio, TX 78230</td>
<td>(210) 690-6354</td>
<td><a href="http://www.popeyes.com">www.popeyes.com</a></td>
</tr>
<tr>
<td>First Watch</td>
<td>0.7</td>
<td>0.7</td>
<td>9985 W Interstate 10</td>
<td>(210) 691-3447</td>
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<td></td>
<td></td>
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<tr>
<td>(210) 691-3447</td>
<td></td>
<td></td>
<td>Pappasito’s Cantina</td>
<td>10501 W Interstate 10</td>
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<td>10501 W Interstate 10</td>
<td></td>
<td></td>
<td>San Antonio, TX 78230</td>
<td>(210) 691-8974</td>
<td><a href="http://www.pappasitos.com/location/69">www.pappasitos.com/location/69</a></td>
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<tr>
<td>Bolo’s Latin American</td>
<td>0.7</td>
<td>0.7</td>
<td>9821 Colonnade Blvd</td>
<td>(210) 699-5864</td>
<td></td>
</tr>
<tr>
<td>9821 Colonnade Blvd</td>
<td></td>
<td></td>
<td>San Antonio, TX 78230</td>
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</tr>
<tr>
<td>(210) 699-5864</td>
<td></td>
<td></td>
<td>Bolo’s Latin American</td>
<td></td>
<td><a href="http://www.omnihotels.com/hotels/san-">www.omnihotels.com/hotels/san-</a></td>
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</table>
### COFFEE HOUSES

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Distance</th>
<th>Website</th>
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<tbody>
<tr>
<td>Starbuck’s Coffee</td>
<td>8746 Wurzbach Rd</td>
<td>0.4 miles</td>
<td><a href="http://www.starbucks.com">www.starbucks.com</a></td>
</tr>
<tr>
<td></td>
<td>San Antonio, TX 78240</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(210) 615-6579</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Starbuck’s Coffee</td>
<td>9811 W Interstate 10</td>
<td>0.3 miles</td>
<td><a href="http://www.starbucks.com/store/15278">www.starbucks.com/store/15278</a></td>
</tr>
<tr>
<td></td>
<td>San Antonio, TX 78230</td>
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<td></td>
</tr>
<tr>
<td></td>
<td>(210) 696-1153</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Local Coffee</td>
<td>7338 Louis Pasteur Dr</td>
<td>2.4 miles</td>
<td><a href="http://www.localcoffeesa.com">www.localcoffeesa.com</a></td>
</tr>
<tr>
<td></td>
<td>San Antonio, TX 78229</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(210) 474-0543</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Café Martinez</td>
<td>7302 Louis Pasteur Dr</td>
<td>2.4 miles</td>
<td><a href="http://www.usa.cafemartinez.com">www.usa.cafemartinez.com</a></td>
</tr>
<tr>
<td></td>
<td>San Antonio, TX 78229</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(210) 231-0095</td>
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### MOVIE THEATERS

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
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<th>Phone Number</th>
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<tbody>
<tr>
<td>Regal Cinemas 14</td>
<td>11075 W Interstate 10</td>
<td>2.08 miles</td>
<td>(844) 462-7342</td>
</tr>
<tr>
<td></td>
<td>San Antonio, TX 78230</td>
<td></td>
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</tr>
<tr>
<td>Regal Fiesta 16 [Dollar]</td>
<td>12631 Vance Jackson</td>
<td>3.7 miles</td>
<td>(844) 462-7342</td>
</tr>
<tr>
<td></td>
<td>San Antonio, TX 78230</td>
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<td></td>
</tr>
<tr>
<td>Santikos NW Stadium 14</td>
<td>7600 W Interstate 10</td>
<td>2.1 miles</td>
<td>(210) 349-6514</td>
</tr>
<tr>
<td></td>
<td>San Antonio, TX 78230</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Barnes &amp; Nobles</td>
<td>321 NW Loop 410</td>
<td>6 miles</td>
<td>(210) 342-0008</td>
</tr>
<tr>
<td></td>
<td>San Antonio, TX 78216</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Half Price Books</td>
<td>11255 Huebner Rd</td>
<td>2.5 miles</td>
<td>(210) 558-3247</td>
</tr>
<tr>
<td></td>
<td>San Antonio, TX 78230</td>
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</tr>
</tbody>
</table>

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HOSPITALS—MEDICAL CENTER AREA

CHRISTUS Santa Rosa Hospital 2.9 miles
2827 Babcock Road
San Antonio, TX 78229
(210) 705-6300
www.christussantarosa.org

Methodist Hospital 2.2 miles
7700 Floyd Curl Drive
San Antonio, TX 78229
(210) 575-4000
www.methodisthospital.org

Methodist Children's Hospital 1.5 miles
7959 Fredericksburg Rd
San Antonio, TX
(210) 575-7000
www.mhschildrens.com

St. Luke's Baptist Hospital 1.5 miles
7930 Floyd Curl Drive
San Antonio, TX 78229
(210) 297-5000
www.baptisthealthsystem.com

University Hospital 1.8 miles
4502 Medical Dr
San Antonio, TX 78229
(210) 358-4000
www.universityhealthsystem.com

MINOR EMERGENCY

Texas Med Clinic 0.4 miles
9885 IH 10 W
San Antonio, TX
(210) 696-5599
www.texasmedclinic.com
### BANKS - within a 2 mile radius

<table>
<thead>
<tr>
<th>Bank</th>
<th>Distance</th>
<th>Address</th>
<th>Distance</th>
<th>Phone</th>
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</thead>
<tbody>
<tr>
<td>Bank of America</td>
<td>2 miles</td>
<td>7333 Wurzbach Rd</td>
<td>0.63 miles</td>
<td>(210) 614-9910</td>
</tr>
<tr>
<td>San Antonio, TX 78229</td>
<td></td>
<td></td>
<td></td>
<td><a href="http://www.bankofamerica.com">www.bankofamerica.com</a></td>
</tr>
<tr>
<td>Frost Bank</td>
<td></td>
<td>10215 Wurzbach Rd</td>
<td></td>
<td>(210) 220-4011</td>
</tr>
<tr>
<td>San Antonio, TX 78230</td>
<td></td>
<td></td>
<td></td>
<td><a href="http://www.frostbank.com">www.frostbank.com</a></td>
</tr>
<tr>
<td>Broadway Bank</td>
<td>1.34 miles</td>
<td>8056 Fredericksburg Rd.</td>
<td></td>
<td>(210) 283-5771</td>
</tr>
<tr>
<td>San Antonio, TX 78229</td>
<td></td>
<td></td>
<td></td>
<td><a href="http://www.broadwaybank.com">www.broadwaybank.com</a></td>
</tr>
<tr>
<td>San Antonio Credit Union</td>
<td>1.01 miles</td>
<td>8403 Wurzbach Rd</td>
<td></td>
<td>(210) 614-4960</td>
</tr>
<tr>
<td>San Antonio, TX 78229</td>
<td></td>
<td></td>
<td></td>
<td><a href="http://www.sacu.com">www.sacu.com</a></td>
</tr>
<tr>
<td>Chase Bank</td>
<td>1.48 miles</td>
<td>7959 Fredericksburg Rd.</td>
<td></td>
<td>(210) 617-6015</td>
</tr>
<tr>
<td>San Antonio, TX 78229</td>
<td></td>
<td></td>
<td></td>
<td><a href="http://www.chase.com">www.chase.com</a></td>
</tr>
<tr>
<td>Security Service Federal Credit</td>
<td>1.47 miles</td>
<td>9543 W. IH 10</td>
<td></td>
<td>(800) 527-7328</td>
</tr>
<tr>
<td>San Antonio, TX 78230</td>
<td></td>
<td></td>
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<td><a href="http://www.ssfcu.org">www.ssfcu.org</a></td>
</tr>
<tr>
<td>BBVA Compass Bank</td>
<td>1.87 miles</td>
<td>7575 Wurzbach Rd.</td>
<td></td>
<td>(210) 592-5751</td>
</tr>
<tr>
<td>San Antonio, TX 78229</td>
<td></td>
<td></td>
<td></td>
<td><a href="http://www.bbvacompas.com">www.bbvacompas.com</a></td>
</tr>
<tr>
<td>Wells Fargo</td>
<td>1.52 miles</td>
<td>4351 Medical Dr.</td>
<td></td>
<td>(210) 856-3310</td>
</tr>
<tr>
<td>San Antonio, TX 78229</td>
<td></td>
<td></td>
<td></td>
<td><a href="http://www.wellsfargo.com">www.wellsfargo.com</a></td>
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**PLACES OF WORSHIP— within a 6 mile radius**

<table>
<thead>
<tr>
<th>Place</th>
<th>Distance</th>
<th>Address</th>
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</thead>
<tbody>
<tr>
<td>Emmanuel Worship Center 16320 Huebner Rd San Antonio, TX (210) 255-1304</td>
<td>5.8 miles</td>
<td>Rodfei Sholom 3003 Sholom Dr. San Antonio, TX (210) 493-3558</td>
</tr>
<tr>
<td>Evers Road Christian Non-Denominational 5258 Evers Rd San Antonio, TX (210) 684-2043</td>
<td>5.7 miles</td>
<td>St. Francis Episcopal 4242 Bluemel Rd. San Antonio, TX (210) 696-0834</td>
</tr>
<tr>
<td>Grace Point Church 9650 Huebner Rd. San Antonio, TX (210) 696-6093</td>
<td>2.66 miles</td>
<td>St. Matthew’s Catholic 10703 Wurzbach Rd San Antonio, TX (210) 478-5000</td>
</tr>
<tr>
<td>Islamic Center of SA 8638 Fairhaven San Antonio, TX (210) 614-0989</td>
<td>0.63 miles</td>
<td>Shepherd of the Hills Lutheran Church 6914 Wurzbach Rd. San Antonio, TX (210) 614-3742</td>
</tr>
<tr>
<td>Medical Center Baptist 7015 Wurzbach Rd San Antonio, TX (210) 614-3383</td>
<td>2.53 miles</td>
<td>Trinity United Methodist 6800 Wurzbach Rd. San Antonio, TX (210) 684-0261</td>
</tr>
<tr>
<td>Oak Hills Presbyterian 6739 Callaghan San Antonio, TX (210) 342-0271</td>
<td>3.02 miles</td>
<td>Journey Church San Antonio 12758 Cimarron Path San Antonio, TX (210) 877-9045</td>
</tr>
</tbody>
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