



UIW Libraries Ask for Your Participation in the LibQUAL+® Survey

What is LibQUAL+®?

LibQUAL+® is a standardized web-based assessment tool that measures users' expectations and perceptions of library services, library as a place and as a provider of information resources. It will be distributed to all students and faculty via their UIW e-mail this spring. This includes main campus, Optometry, Pharmacy, School of Osteopathic Medicine and Physical Therapy programs as well as Extended Academic Programs.

How long will it take?

It takes seven minutes to respond. We are using the lite version of the LibQUAL+®, which asks fifteen questions, four demographic items and allows for comments about library services.

Why Participate?

The feedback from faculty and students will serve as benchmarking data and be used to improve library services. It is distributed on a 3-year cycle. It helps the library plan for the future and measure achievement toward our goals.

When Will the Survey Be Distributed?

Dates: April 3rd – April 21st. Participants will receive an e-mail invitation with a link to the survey. Two additional e-mail reminders that will be sent out over the 3-week period.

Is the Survey Anonymous?

All responses will be held in confidence. There are no identifying links between the survey responses and the individual completing the form. Other than taking time out of busy schedules, there will be no risks or inconvenience involved for the participants.

What If There Are Problems or Questions?

Send problems and questions to libqual@uiwtx.edu. Or call 210-829-2119.

Are There Incentives for Participating?

Those who participate in the study have an opportunity to be one of twenty participants to receive either a \$150 or a \$75 Visa gift card. Participants must submit their e-mail address within the survey to be eligible. The drawings will occur after April 21st when the survey closes. Winners will be notified through email.

What You Can Do to Help?

First, answer the survey as soon as you get it in your e-mail. Spread the word about the importance of participating in the survey. Tell other UIW students and faculty to check their UIW e-mail after April 3rd.