**100/70 CF Plan: University of the Incarnate Word**  
**Summary of Benefits and Coverage:** What this Plan Covers & What it Costs  
**Coverage Period:** 06/01/2014-05/31/2015  
**Coverage for:** Single & Family  
**Plan Type:** CF

---

### Important Questions

<table>
<thead>
<tr>
<th><strong>Important Questions</strong></th>
<th><strong>Answers</strong></th>
<th><strong>Why this Matters:</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>What is the overall deductible?</td>
<td>In-network (PAR) <strong>$1,000</strong> single/$2,000 family per calendar year. For Non-PAR <strong>$3,000</strong> single /$6,000 family. <strong>Deductible</strong> doesn’t apply to preventive care. <strong>Coins &amp; copays</strong> don’t apply to the deductible.</td>
<td>You must pay all the costs up to the <strong>deductible</strong> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <strong>deductible</strong> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <strong>deductible</strong>.</td>
</tr>
<tr>
<td>Are there other deductibles for specific services?</td>
<td>No</td>
<td>You don’t have to meet <strong>deductibles</strong> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.</td>
</tr>
<tr>
<td>Is there an out-of-pocket limit on my expenses?</td>
<td>Yes. PAR <strong>$1,000</strong> single/$2,000 family per calendar year. Non-PAR <strong>$4,500</strong> single/$9,000 family.</td>
<td>The <strong>out-of-pocket limit</strong> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.</td>
</tr>
<tr>
<td>What is not included in the out-of-pocket limit?</td>
<td><strong>Premiums</strong>, balance-billed charges, penalties, <strong>copays</strong>, Non-Humana Nat’l Transplant Network transplants &amp; health care this Plan doesn’t cover</td>
<td>Even though you pay these expenses, they don’t count toward the <strong>out-of-pocket limit</strong>.</td>
</tr>
<tr>
<td>Is there an overall annual limit on what the plan pays?</td>
<td>No</td>
<td>The chart starting on page 2 describes any limits on what the plan will pay for specific covered services, such as office visits.</td>
</tr>
<tr>
<td>Does this plan use a network of providers?</td>
<td>Yes. See <a href="http://www.humana.com">www.humana.com</a> for a list of participating providers.</td>
<td>If you use an in-network doctor or other health care <strong>provider</strong>, this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <strong>provider</strong> for some services. Plans use the term in-network, <strong>preferred</strong>, or participating for <strong>providers</strong> in their <strong>network</strong>. See the chart starting on page 2 for how this plan pays different kinds of <strong>providers</strong>.</td>
</tr>
<tr>
<td>Do I need a referral to see a specialist?</td>
<td>No</td>
<td>You can see the <strong>specialist</strong> you choose without permission from this plan.</td>
</tr>
<tr>
<td>Are there services this plan doesn’t cover?</td>
<td>Yes</td>
<td>Some of the services this plan doesn’t cover are listed on page 5. See your policy or plan document for additional information about <strong>excluded services</strong>.</td>
</tr>
</tbody>
</table>

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• **Copayments** are fixed dollar amounts (for example, $15) you pay for covered health care, usually when you receive the service.

• **Coinsurance** is your share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan’s **allowed amount** for an overnight hospital stay is $1,000, your **coinsurance** payment of 20% would be $200. This may change if you haven’t met your **deductible**.

• The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges $1,500 for an overnight stay and the **allowed amount** is $1,000, you may have to pay the $500 difference. (This is called **balance billing**.)

• This plan may encourage you to use PAR **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

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### Common Medical Event

<table>
<thead>
<tr>
<th>Services You May Need</th>
<th>Your Cost If You Use a PAR Provider</th>
<th>Your Cost If You Use a NONPAR Provider</th>
<th>Limitations &amp; Exceptions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primary care visit to treat an injury or illness</td>
<td>No charge after <strong>deductible</strong></td>
<td>30% after <strong>deductible</strong></td>
<td>none</td>
</tr>
<tr>
<td>Specialist visit</td>
<td>No charge after <strong>deductible</strong></td>
<td>30% after <strong>deductible</strong></td>
<td>none</td>
</tr>
<tr>
<td>Other practitioner office visit</td>
<td>No charge after <strong>deductible</strong></td>
<td>30% after <strong>deductible</strong></td>
<td>Limited to 60 visits/per calendar year – combined with PT,ST,OT and CT.</td>
</tr>
<tr>
<td>Chiropractic</td>
<td>No charge after <strong>deductible</strong></td>
<td>30% after <strong>deductible</strong></td>
<td>child 0-1 limited to 7 exams per year; child 1-2 limited to 2 exams per year; child 2-18 limited to 1 exam per year, Adult 18 and above is limited to 1 routine and 1 well woman exam/calendar year.</td>
</tr>
<tr>
<td>Preventive care/screening/immunization</td>
<td>No charge</td>
<td>30% after <strong>deductible</strong></td>
<td>none</td>
</tr>
<tr>
<td>Diagnostic test (x-ray, blood work)</td>
<td>No charge after <strong>deductible</strong></td>
<td>30% after <strong>deductible</strong></td>
<td>none</td>
</tr>
<tr>
<td>Imaging (CT/PET scans, MRIs)</td>
<td>No charge after <strong>deductible</strong></td>
<td>30% after <strong>deductible</strong></td>
<td>none</td>
</tr>
</tbody>
</table>

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<th>Services You May Need</th>
<th>Your Cost If You Use a PAR Provider</th>
<th>Your Cost If You Use a NONPAR Provider</th>
<th>Limitations &amp; Exceptions</th>
</tr>
</thead>
</table>
| **If you need drugs to treat your illness or condition** | Level 1 - Low-cost generic drugs  
Retail (30 days)  
Retail (90 days)  
Mail (90 days) | $10 **copay**/Rx  
$30 **copay**/Rx  
$15 **copay**/Rx | 30% **coinsurance** after PAR **copayment** | - 30 day supply (retail).  
- 90 day supply (participating retail & mail).  
- No charge for retail flu and pneumonia immunizations.  
- Specialty office medications and injectable drugs do not include self-administered injectable drugs |
| | Level 2 - Brand name drugs  
Retail (30 days)  
Retail (90 days)  
Mail (90 days) | $25 **copay**/Rx  
$75 **copay**/Rx  
$37.50 **copay**/Rx | 30% **coinsurance** after PAR **copayment** |
| | Level 3 - High cost drugs  
Retail (30 days)  
Retail (90 days)  
Mail (90 days) | $50 **copay**/Rx  
$150 **copay**/Rx  
$75 **copay**/Rx | 30% **coinsurance** after PAR **copayment** |
| | Specialty Drugs  
-Drugs purchased at a pharmacy  
-Paid under medical benefits  
-Obtained through SpecialtyRx and office administered by provider | Same as Level 1, 2, 3  
Medical benefits apply  
No Charge | Same as Level 1, 2, 3  
Medical benefits apply  
Not applicable |
| **If you have outpatient surgery** | Facility fee (e.g., ambulatory surgery center) | No charge after **deductible** | 30% after **deductible** | **Prior authorization** may be required  
Failure to do so will increase your cost: by $200.  
_________________________none__________________ |
| | Physician/surgeon fees | No charge after **deductible** | 30% after **deductible** |
| **If you need immediate medical attention** | Emergency room services | No charge after **deductible** | No charge after **deductible** | True emergency only; Non-emergency is not covered |
| | Emergency medical transportation | No charge after **deductible** | No charge after **deductible** |
| | Urgent care | No charge after **deductible** | 30% after **deductible** | True emergency only; Non-emergency is not covered  
_________________________none__________________ |

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## 100/70 CF Plan: University of the Incarnate Word

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<tr>
<th>Common Medical Event</th>
<th>Services You May Need</th>
<th>Your Cost If You Use a PAR Provider</th>
<th>Your Cost If You Use a NONPAR Provider</th>
<th>Limitations &amp; Exceptions</th>
</tr>
</thead>
</table>
| If you have a hospital stay | Facility fee (e.g., hospital room) | No charge after **deductible** | 30% after **deductible** | **Prior authorization** may be required  
Failure to do so will increase your cost: by $200.  
Prior authorization may be required  
Failure to do so will increase your cost: by $200. |
| | Physician/surgeon fee | No charge after **deductible** | 30% after **deductible** |  
—none— |
| If you have mental health, behavioral health, or substance abuse needs | Mental/Behavioral health outpatient services | No charge after **deductible** | 30% after **deductible** | **Prior authorization** may be required  
Failure to do so will increase your cost: by $200.  
Prior authorization may be required  
Failure to do so will increase your cost: by $200. |
| | Mental/Behavioral health inpatient services | No charge after **deductible** | 30% after **deductible** |  
—none— |
| If you have mental health, behavioral health, or substance abuse needs | Substance use disorder outpatient services | No charge after **deductible** | 30% after **deductible** |  
—none— |
| | Substance use disorder inpatient services | No charge after **deductible** | 30% after **deductible** |  
**Prior authorization** may be required  
Failure to do so will increase your cost: by $200.  
Prior authorization may be required  
Failure to do so will increase your cost: by $200. |
| If you are pregnant | Prenatal and postnatal care | No charge after **deductible** | 30% after **deductible** | **Deductible** and **Copayment** waived for PAR Facility charges  
—none— |
| | Delivery and all inpatient services | No charge | 30% after **deductible** |  
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## Common Medical Event

### Services You May Need

<table>
<thead>
<tr>
<th>Common Medical Event</th>
<th>Services You May Need</th>
<th>Your Cost If You Use a PAR Provider</th>
<th>Your Cost If You Use a NONPAR Provider</th>
<th>Limitations &amp; Exceptions</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>If you need help recovering or have other special health needs</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Home health care</td>
<td>No charge after <strong>deductible</strong></td>
<td>30% after <strong>deductible</strong></td>
<td><strong>Prior authorization</strong> may be required Failure to do so will increase your cost: by $200 Limited to 120 visits/calendar year</td>
</tr>
<tr>
<td></td>
<td>Rehabilitation services</td>
<td>No charge after <strong>deductible</strong></td>
<td>30% after <strong>deductible</strong></td>
<td><strong>Prior authorization</strong> may be required Failure to do so will increase your cost: by $200 PT, OT, ST &amp; CT limited to 60 visits per year. – combined with chiropractic limit</td>
</tr>
<tr>
<td></td>
<td>Habilitation services</td>
<td>No charge after <strong>deductible</strong></td>
<td>30% after <strong>deductible</strong></td>
<td><strong>Prior authorization</strong> may be required Failure to do so will increase your cost: by $200. Limited to 100 visits/calendar year</td>
</tr>
<tr>
<td></td>
<td>Skilled nursing care</td>
<td>No charge after <strong>deductible</strong></td>
<td>30% after <strong>deductible</strong></td>
<td><strong>Prior authorization</strong> may be required Failure to do so will increase your cost: by $200.</td>
</tr>
<tr>
<td></td>
<td>Durable medical equipment</td>
<td>No charge after <strong>deductible</strong></td>
<td>30% after <strong>deductible</strong></td>
<td><strong>Prior authorization</strong> may be required Failure to do so will increase your cost: by $200.</td>
</tr>
<tr>
<td></td>
<td>Hospice service</td>
<td>No charge after <strong>deductible</strong></td>
<td>30% after <strong>deductible</strong></td>
<td><strong>Prior authorization</strong> may be required Failure to do so will increase your cost: by $200. Limited to 30 days with a $5,000 limit</td>
</tr>
<tr>
<td><strong>If your child needs dental or eye care</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Eye exam</td>
<td>No Charge</td>
<td>30% after <strong>deductible</strong></td>
<td>Limited to 1 exam and 1 refraction every 2 years. No coverage for glasses.</td>
</tr>
<tr>
<td></td>
<td>Glasses</td>
<td>Not covered</td>
<td>Not covered</td>
<td>No coverage for glasses.</td>
</tr>
<tr>
<td></td>
<td>Dental check-up</td>
<td>Not covered</td>
<td>Not covered</td>
<td>No coverage for dental check-ups.</td>
</tr>
</tbody>
</table>

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Excluded Services & Other Covered Services:

<table>
<thead>
<tr>
<th>Services Your Plan Does NOT Cover</th>
<th>Services Your Plan Does Cover</th>
</tr>
</thead>
<tbody>
<tr>
<td>Acupuncture</td>
<td>Hearing aids</td>
</tr>
<tr>
<td>Bariatric surgery</td>
<td>Infertility treatment</td>
</tr>
<tr>
<td>Behavioral health half-way house services</td>
<td>Long-term care</td>
</tr>
<tr>
<td>Behavioral health residential treatment facility</td>
<td>Non-emergency care when traveling outside the U.S.</td>
</tr>
<tr>
<td>Dental care (Adult and Child)</td>
<td>Routine foot care</td>
</tr>
<tr>
<td></td>
<td>Vision therapy</td>
</tr>
<tr>
<td></td>
<td>Weight loss programs</td>
</tr>
</tbody>
</table>

Other Covered Services (This isn’t a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Chiropractic care
- Cosmetic surgery (Requires Prior authorization. Services will only be considered if due to a bodily injury or illness and functional impairment is present.)
- Dependent daughter maternity
- Private-duty nursing
- Routine eye care (Adult and Child) (routine vision screenings are covered)
- Routine hearing exams/testing

Your Rights to Continue Coverage:
If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a premium, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-210-829-6083. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:
If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to appeal or file a grievance. For questions about your rights, this notice, or assistance, you can contact: Department of Labor Employee Benefits Security Administration: 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.

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Does this Coverage Provide Minimum Essential Coverage?
The Affordable Care Act requires most people to have health care coverage that qualifies as “minimum essential coverage.” This plan or policy does provide minimum essential coverage.

Does this Coverage Meet the Minimum Value Standard?
The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage does meet the minimum value standard for the benefits it provides.

To see examples of how this plan might cover costs for a sample medical situation, see the next page.

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### About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.

<table>
<thead>
<tr>
<th>Having a baby (normal delivery)</th>
<th>Managing type 2 diabetes (routine maintenance of a well-controlled condition)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Amount owed to providers:</strong> $7,540</td>
<td><strong>Amount owed to providers:</strong> $5,400</td>
</tr>
<tr>
<td><strong>Plan pays:</strong> $6,390</td>
<td><strong>Plan pays:</strong> $4,320</td>
</tr>
<tr>
<td><strong>Patient pays:</strong> $1,150</td>
<td><strong>Patient pays:</strong> $1,080</td>
</tr>
</tbody>
</table>

**Sample care costs:**

- Hospital charges (mother): $2,700
- Routine obstetric care: $2,100
- Hospital charges (baby): $900
- Anesthesia: $900
- Laboratory tests: $500
- Prescriptions: $200
- Radiology: $200
- Vaccines, other preventive: $40
- **Total:** $7,540

**Patient pays:**

- Deductibles: $1,000
- Copays: $0
- Coinsurance: $0
- Limits or exclusions: $150
- **Total:** $1,150

**Sample care costs:**

- Prescriptions: $2,900
- Medical Equipment and Supplies: $1,300
- Office Visits and Procedures: $700
- Education: $300
- Laboratory tests: $100
- Vaccines, other preventive: $100
- **Total:** $5,400

**Patient pays:**

- Deductibles: $1,000
- Copays: $0
- Coinsurance: $0
- Limits or exclusions: $80
- **Total:** $1,080

This is not a cost estimator. Don’t use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

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Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don’t include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren’t specific to a particular geographic area or health plan.
- The patient’s condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network providers. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn’t covered or payment is limited.

Does the Coverage Example predict my own care needs?

- No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor’s advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

- No. Coverage Examples are not cost estimators. You can’t use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

- Yes. When you look at the Summary of Benefits and Coverage for other plans, you’ll find the same Coverage Examples. When you compare plans, check the “Patient Pays” box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

- Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you’ll pay in out-of-pocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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